



DEPARTMENT OF DEFENSE

2017  
WELCOME TO THE PENTAGON







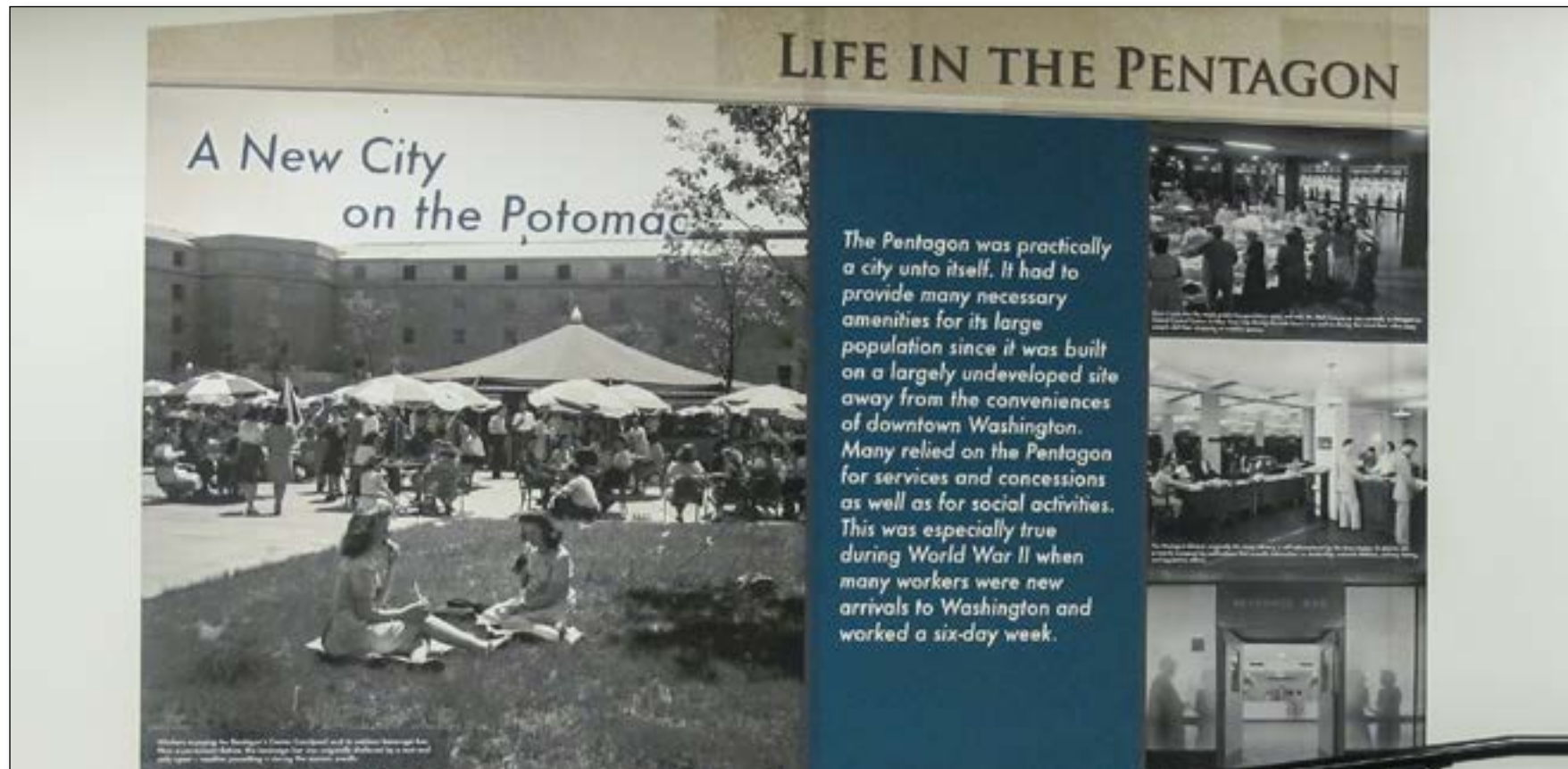


# 2017 ORIENTATION AND GUIDE

This guide should not be construed as providing legal advice. Readers are strongly encouraged to consult with the appropriate office on specific matters addressed generally herein. Please see the *General Points of Contact* section of this book for contact information. A comprehensive list of DoD acronyms can be found in *Joint Publication 1-02*, DOD Dictionary of Military and Associated Terms.

The [appearance of hyperlinks](#) does not constitute endorsement by the **Department of Defense** (DoD) of the linked websites, or the information, products or services contained therein. For other than authorized activities such as military exchanges and Morale, Welfare and Recreation (MWR) sites, DoD does not exercise any editorial control over the information you may find at these locations. Such links are provided consistent with the stated purpose of those DoD Websites.

This handbook is a snapshot in time. It contains information that is current at publication. As conditions change, the information may be updated.





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### HIGHLIGHTS:

- ◆ The Pentagon provides a working environment for approximately 26,000 military and civilian personnel.
- ◆ The Pentagon was built in anticipation of U.S. entry into World War II and completed in 1943.
- ◆ The architectural style of the Pentagon, which earned a place on the National Register of Historic Places, is termed “stripped classical.” In the early 20th century, the classical style of architecture was often used in federal buildings, and was thought to represent the dignity of democratic institutions.
- ◆ The Pentagon encircles a five-acre center courtyard and has 17-1/2 miles of corridors and hallways.

### CONTACTS:

**OSD Historical Office:**  
703-697-5046



# ABOUT THE PENTAGON

## THE PENTAGON RESERVATION

The “Pentagon Reservation” is a 200-acre complex that includes not only the Pentagon itself (29 acres), but buildings on the surrounding property: the Pentagon Library and Conference Center; the Pentagon Heating and Refrigeration Plant; the Pentagon Memorial; the Modular Office Complex; and all Reservation grounds and parking areas.

Headquarters of the nation’s defense, the Pentagon is virtually a city within itself. Of the approximately 26,000 current Pentagon personnel, 47% are military and 53% are civilian. During WWII and the Korean War, the population of the building surpassed 30,000.

The Pentagon—building, institution, and symbol—was conceived in mid-July 1941 at the request of Brigadier General Brehon B. Somervell, Chief of the Construction Division of the Office of the Quartermaster General. The purpose was to provide a solution to the War Department’s critical shortage of space. What was envisioned as a temporary facility to satisfy wartime needs became the permanent home of the new Department of Defense with the passage of the National Security Act in 1947.

Rather than erecting multiple temporary structures, as was then the practice, the rapidly expanding War Department sought construction of a single building that would house all of its “Components<sup>1</sup>”. Congressional anxiety that the United States might soon be drawn into World War II accelerated funding of the building. Funds to construct the War Department’s new home (whose final cost totaled approximately \$85 million) were appropriated on August 14, 1941, a mere two months after the building’s conception. The groundbreaking ceremony took place on September 11, 1941, and the first occupants moved into the building on April 29, 1942. The Pentagon was completed on January 25, 1943.

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<sup>1</sup> The entities that currently constitute DoD Components are OSD, the Military Departments, the Office of the Chairman of the Joint Chiefs of Staff and the Joint Staff, the Combatant Commands, the Office of the Inspector General of the Department of Defense, the Defense Agencies, the DoD Field Activities, and all other organizational entities within the Department of Defense. Please see the Appendix B.

The original site selected was a tract of land known as Arlington Farms, situated between Arlington National Cemetery and the Memorial Bridge. The site was bordered by five roadways, thus dictating the concept of a pentagonal-shaped building. Fearing that the enormous building would obstruct the view of Washington, DC, from Arlington National Cemetery, President Franklin Delano Roosevelt directed that the building be moved three quarters of a mile down-river. The new location chosen was at the site of the old Hoover Airport, a brick factory, a pickle factory, a race track, and a low-income residential area known as Hell’s Bottom. On this site, the final design concept of an open air court surrounded by five concentric pentagonal rings, traversed by 10 spoke-like corridors, was executed.

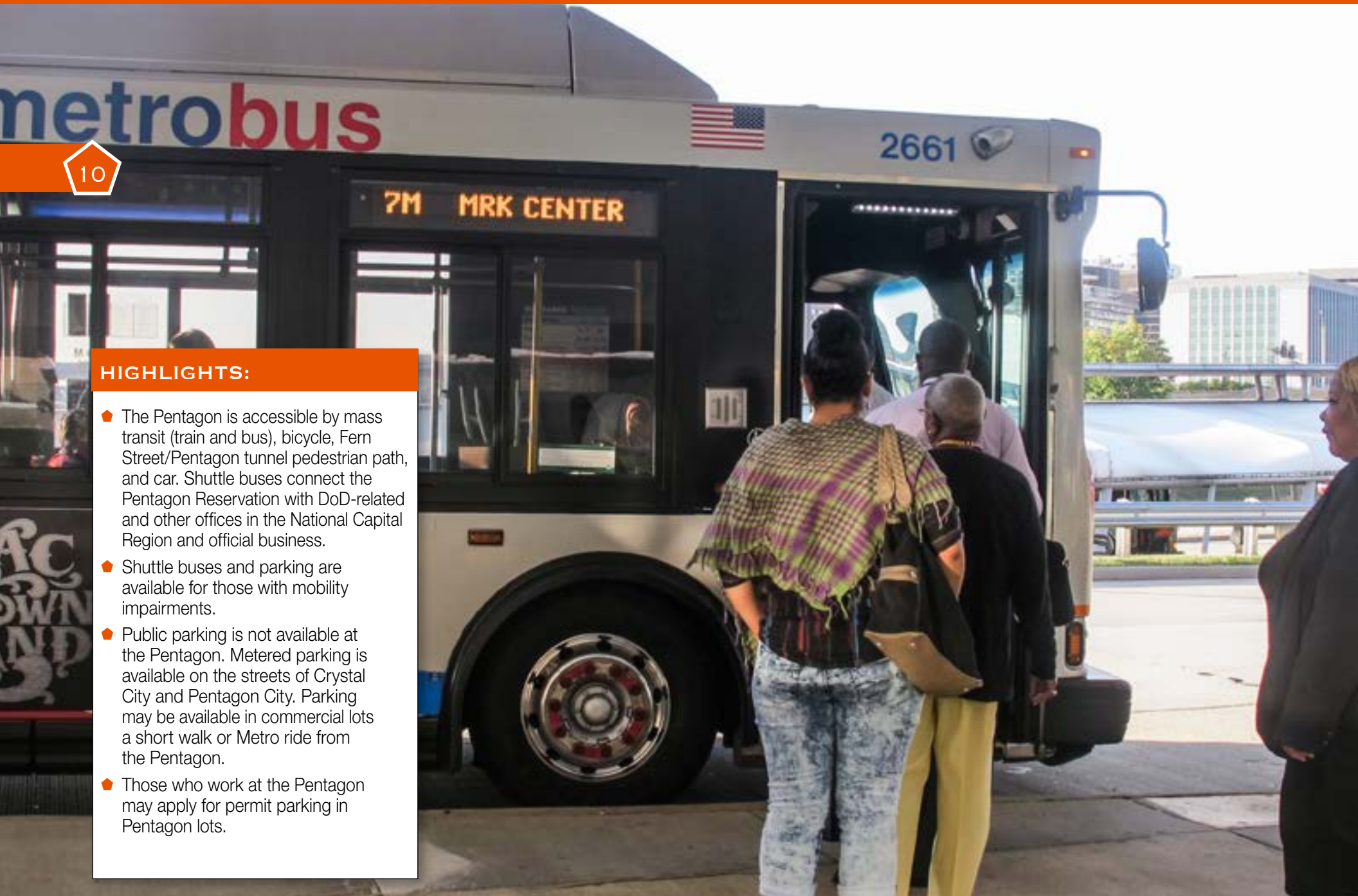
The architectural style of the Pentagon, which earned a place on the National Register of Historic Places, is termed “stripped classical.” This style carried forward the early 20th century interest in classical design, thought to be an ideal vehicle for expressing the dignity of democratic institutions. However, the classicism was tempered by a decorative austerity characteristic of the “Modern” style, found all over the world during the 1920s and 1930s. “stripped classical” brought the Pentagon into symbolic relationship with other government structures in Washington’s Monumental Core, including the Department of the Interior Building and the Federal Reserve Building, constructed at about the same time and along similar principles. The Pentagon was listed on the National Register of Historic Places in 1989 and was designated a National Historic Landmark in 1992.

At the height of construction, more than 110 architects worked in an adjacent hangar, producing enough prints to supply the 14,000 construction workers and tradesmen who worked at the site daily. Three shifts worked 24 hours a day, seven days a week, constructing the Pentagon wedge-by-wedge. The wedges were occupied as they were completed.

The Pentagon encircles a five-acre central courtyard and has 17-1/2 miles of corridors and hallways. It is said that, in spite of its size, it takes just seven minutes to walk between any two points in the building—assuming that you know the shortest route.

**HIGHLIGHTS:**

- ◆ The Pentagon is accessible by mass transit (train and bus), bicycle, Fern Street/Pentagon tunnel pedestrian path, and car. Shuttle buses connect the Pentagon Reservation with DoD-related and other offices in the National Capital Region and official business.
- ◆ Shuttle buses and parking are available for those with mobility impairments.
- ◆ Public parking is not available at the Pentagon. Metered parking is available on the streets of Crystal City and Pentagon City. Parking may be available in commercial lots a short walk or Metro ride from the Pentagon.
- ◆ Those who work at the Pentagon may apply for permit parking in Pentagon lots.





## CHAPTER 2

# TRANSPORTATION

## METRO TRANSIT

The Pentagon Transit Center (PTC), the largest Metro station in northern Virginia, is located on the east side of the Pentagon. Both the Yellow and Blue Metro lines stop at the underground Pentagon station, and Metro, DoD, contractor, and commuter buses stop above ground on regular published schedules. The Pentagon is a short walk, through a pedestrian tunnel, from the Pentagon City Metro station.

Please be aware that after 8:00 pm during the week and at all times on the weekend, the Pentagon entrance to the Metro (called the Metro Entrance Facility (MEF)) is closed and the outer doors of the building are secured. Those who work in the building after that time and who take Metro to work can still access the Metro station by exiting the building at Corridor 2 on the second floor and walking around the outside of the Pentagon to the station. Similarly, those who arrive by Metro to work at the Pentagon during off-hours can walk around the outside of the building to the Corridor 2 Entrance to enter the building.

## WASHINGTON HEADQUARTERS SERVICES TRANSPORTATION MANAGEMENT PROGRAM OFFICE (WHS TMPO)

The WHS TMPO is responsible for managing transportation services provided at the Pentagon and the Mark Center facility. These services include shuttle bus operations, ridesharing, and transportation information on the various commuting options for personnel working at both locations.

**Visit online at:** <https://customerresources.whs.mil/transportation/>

**For the latest transportation alerts & advisories:**

Facebook: <http://www.facebook.com/WHSTransportation>  
Twitter: <http://www.twitter.com/WHSTransport>

**For transportation inquiries:**

Email: [whs.pentagon.em.mbx.dod-shuttle-bus@mail.mil](mailto:whs.pentagon.em.mbx.dod-shuttle-bus@mail.mil)  
Telephone: 571-372-7124

## DOD SHUTTLE BUS PROGRAM

**Note:** *It is DoD policy to ensure that agency-provided shuttle transportation is available to all personnel, including those with special accessibility needs. Please see individual bus routes for current availability of accessible transportation or call the general number:*

**Shuttle Bus Program: 571-372-4357 (Option 4)**

The DoD Shuttle Bus Program carries personnel between the Pentagon and other locations in the National Capital Region (NCR), including Arlington, Washington, DC (for example, the U.S. Department of State, the New and Old Executive Office Buildings, the Office of Personnel Management, Capitol Hill, and the Washington Navy Yard), Joint Base Myer-Henderson Hall, Joint Base Anacostia-Bolling Base, the Defense Health Headquarters, the Mark Center and Rosslyn. For DoD Shuttle Bus routes and other information, please go to <http://www.whs.mil/Transportation>. Current DoD bus schedules, or Common Access Card (CAC) Enabled: [www.whs.mil/our-services/transportation/shuttle-bus-system](http://www.whs.mil/our-services/transportation/shuttle-bus-system).

## The Pentagon Circulator (Route 10)

The Pentagon Circulator (Route 10) provides free, convenient transportation for all personnel traveling around the Pentagon Reservation. Beginning at the PTC, Bus Bay U8 on the upper platform, the Pentagon Circulator will pick up and drop off at five locations: Connector Rd; Facilities Services Directorate/ Engineering & Construction Management Office; North Parking Lot; Mid-North Parking Lot; and Pentagon Conference Center and Library (PLC2).

The Circulator operates weekdays 6:00 am to 6:00 pm and runs every 20 minutes throughout the day. The last run leaves the PTC at 5:40 pm. The Circulator bus does not run on weekends and holidays.

The Pentagon Circulator is accessible to those who have mobility impairments. Inform the driver of your needs and destination. For additional information, please call 703-604-0637.

## GENERAL INFORMATION:

- ◆ Shuttle buses are for official use only. Shuttle buses are available and can be used to complete travel within the National Capital Region. For example, commuters may take a train to the King Street station and a shuttle from there to the Pentagon or the Mark Center.
- ◆ To take full advantage of the Shuttle Bus program, you must display the proper form of ID as described in the next section.
- ◆ No eating, drinking, or smoking is allowed on the buses.
- ◆ Use of cameras and video cameras, including cell phone cameras, is prohibited on the Pentagon Reservation.
- ◆ Pentagon bus stops, including stops for the Pentagon Circulator, are located at the PTC–Metrobus Platform.
- ◆ Schedules may vary, depending upon weather and traffic conditions.
- ◆ During periods of heightened security, or when deemed necessary, riders may be subject to searches.
- ◆ We recommend arriving 10 minutes prior to scheduled departure time.

## TRANSPORTATION

Many commercially—and privately—owned buses use the PTC. These include buses operated by Washington Metropolitan Area Transit Authority (WMATA), Alexandria Transit (DASH), Arlington Transit (ART), Fairfax County, Loudoun County, Martz Trailways, Potomac and Rappahannock Transportation Commission (PRTC).

## MASS TRANSPORTATION BENEFIT PROGRAM

The Mass Transportation Benefit Program was established in October 2000 and is offered to eligible federal employees and military service members, to the extent authorized by law and regulation, to reduce pollution and traffic congestion, preserve the environment, and expand transportation alternatives.

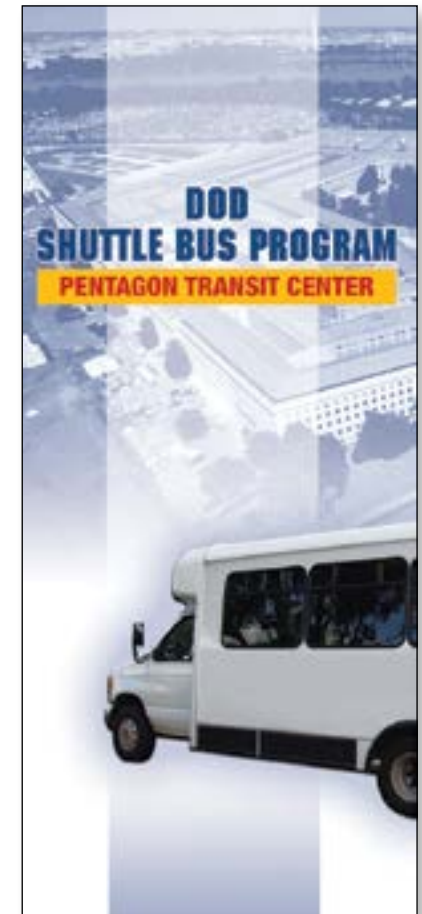
This program provides transportation subsidy to registered WMATA SmarTrip cards for employees' certified commuting costs between home and work, up to a federal maximum allowed statutory limit. This benefit can be used on all forms of mass transportation in the NCR. Local travel between offices or for meetings does not qualify for commuting subsidy.

More information, to include eligibility criteria, application deadlines, contact information and the application link can be found at the publically accessible WHS website: <http://www.whs.mil/mtbp/>.

## PENTAGON PARKING

### Parking at the Pentagon

WHS, Facilities Services Directorate (FSD), Parking Management Office (PMO), administers and manages the Pentagon Reservation parking program. All vehicles parked on the Pentagon Reservation must be registered in the parking database with an authorized, assigned parking permit or vehicle parking clearance. Most parking permits and clearances are issued through the employee's parking representative/sponsoring agency.





SERVICE PROVIDER	ROUTES	DISPATCHER NUMBER
Army	2, 3, 5, 7, 13, 14, 18	703-604-0640
Navy	1, 8, 11	202-685-1738/1746
National Guard Bureau	6	703-607-1111
Pentagon Circulator (Army)	10	703-604-0637
Joint Base Myer-Henderson Hall Flyer (Army)	9 (AM & PM Rush Only)	703-696-7109/7132
Defense Intelligence Agency	12	703-482-7500
Fort Belvoir	18	703-604-0637

### Executive Parking

Executive parking spaces are allocated to senior officials based on their assigned positions in the Order of Precedence. Upon approval, a parking permit will be issued to the senior official for entry through the Vehicle Access Control Point (VACP) for each parking VACP location. All Office of the Secretary of Defense (OSD) agencies have representatives who can assist incoming officials with parking-related matters.

The WHS/PMO office is located in Room 2D1039 on the Pentagon Concourse, Pentagon; The hours of operation are 7:00 am to 4:00 pm, Monday through Friday. The PMO can be reached via telephone at 703-697-6251.

In addition, WHS manages the following parking arrangements for OSD staff:

- ◆ Administrative support to designated senior officials who use the Executive Motor Pool (EMP).
- ◆ “Domicile-to-Duty” program for designated OSD officials

### ACCEPTABLE FORMS OF ID FOR BOARDING THE DOD SHUTTLE BUS:

- ◆ Common Access Card.
- ◆ Active Duty Armed Forces Identification Card.
- ◆ Valid DoD Civilian Identification Card.
- ◆ Route 12 is accessible only with the Intelligence Community badge.

### CONTACTS:

- ◆ For information regarding specific DoD Shuttle routes, as well as lost and found, please contact the bus providers listed below:
  - ◆ DoD Shuttle Program questions, please call: 571-372-7124 or email [whs.pentagon.em.mbx.dod-shuttle-bus@mail.mil](mailto:whs.pentagon.em.mbx.dod-shuttle-bus@mail.mil).
  - ◆ Pentagon emergencies, dial 911 from any Pentagon landline or call the Pentagon Operations Center (POC) at 703-697-5555.

## Public Parking

There is no public parking at the Pentagon. Metered parking is available on the streets of Crystal City and Pentagon City. Public parking may be available in commercial lots a short walk or Metro ride to/and from the Pentagon. No shuttle service is provided to or from the Pentagon. However, the Pentagon is a short walk from the Pentagon City Mall via a pedestrian tunnel. In order to facilitate visits to the Pentagon Memorial, the Hayes Street parking lot is open to the public 5:00 pm to 7:00 am, Monday through Friday and all day on Saturday, Sunday, and holidays (*until 7:00 am the next business day*). In addition, North Rotary Road has “Kiss and Drop” (*an area used for people who are dropped off at the metro station*) points that can be used by visitors heading to the 9/11 Memorial.

## Pentagon Parking Permits

The Pentagon parking is governed by Administrative Instruction Number 88 (AI-88); Subject “Pentagon Reservation Vehicle Parking Program”, dated August 26, 2009. Those who work at the Pentagon may apply for permit parking in accordance with AI-88. Pentagon Reservation parking lots are controlled, and authorized parking is enforced to provide a secure environment for all personnel. Security mandates that the names of all individuals and the license numbers of their vehicles must be identified when parked on the Reservation. Pentagon parking is a privilege and not an entitlement. Each major Pentagon Component (*OSD/WHs, Army, Air Force, Navy/Marines, and Chairman of the Joint Chiefs of Staff*) has a designated Component Parking Representative (CPR) who manages a specific allocation of parking passes. Please check with your office’s CPR to apply for these permits. Several types of parking permits are issued.

Spaces are available to those with mobility impairments. Employees requiring mobility impairment parking shall contact their designated CPR. Visitors requiring mobility impairment parking should contact their primary sponsor coordinating the visit.

Parking for the DiLorenzo Clinic and the Pentagon Library and Conference Center is easily accessible to both facilities. To contact the DiLorenzo Clinic, the Pentagon Library, and the Pentagon Conference Center, please see relevant subsections under *Services and Amenities*, or the appendix at the end titled *General Points of Contact at the Pentagon*. Van/carpool members may obtain a parking permit from the PMO Room 2D1039, Pentagon Concourse. All members must come to PMO to apply and obtain the parking permit.

## Official Visitor Parking

Parking arrangements for visitors on official business should be made through the primary sponsor point of contact coordinating the visit. The visitor must provide their full name, date and time of arrival, name, room number, telephone number and the name of the person being visited, and state and license plate number of the visitor’s vehicle.

## Parking Management Office

The WHS FSD PMO administers and manages the Pentagon, Mark Center, and Suffolk Building Parking Program.

There are five parking spaces to accommodate Pentagon Memorial visitors with disabilities available 24 hours a day, 7 days a week, in Lane 1 of South Parking, close to the Pentagon Memorial. (Please see the “Pentagon Memorial” and “Other Points of Interest” section, under “Memorial Parking for People with Mobility Impairments”.)

Anyone with an N-C parking permit can park in the Connector Lot (also known as the Boundary Channel Drive Lot.) This lot has a pedestrian walkway to the Pentagon River Terrace entrance and is therefore convenient to Corridors 8, 9, and 10.

If you have parked in the wrong Pentagon lot and your car is towed, call the Pentagon Operations Center (POC) at 703-697-1001. If your car is booted, there should be a telephone number on the window citation, or call the POC.



## DRIVING TO THE PENTAGON

Given the geographic diversity of the many people who work and visit the Pentagon, and the many variables in approaching the lots, any driving and parking directions are necessarily less than comprehensive. It is highly recommended that directions to/from specific areas of the building be obtained, if at all possible, in advance of travel. For additional driving and parking directions, please also see the WHS website at <http://www.whs.mil/our-services/visitor-services>.





#### HIGHLIGHTS:

- ◆ The Pentagon entrance closest to the Metro station is near Corridor 10, first floor. It is closed on weekends and holidays.
- ◆ If you are arriving at or departing from the Pentagon at other times, you will need to use a 24-hour access point.



## CHAPTER 3

# PENTAGON ACCESS

The Metro Entrance Facility (MEF) to the Pentagon, which is the Pentagon entrance located nearest to the Metro Station, is located near Corridor 10 on the first floor. When departing the building, the MEF is best reached via the second floor, Corridor 1 or 10 (whichever is closest to your office), then down the escalator and out. MEF hours of operation are 5:00 am to 8:00 pm, Monday through Friday. The MEF is closed on weekends and holidays.

If you need to exit or enter the Pentagon at other times, and have used Metro as your mode of transportation, select Corridor 2 Pedestrian Bridge Entrance on the second floor, since it is the closest to the Metro station of the various after-hours Pentagon access points. Once you exit the security checkpoint at Corridor 2, walk left around the building to reach the Metro station.

**If you do not need to use the Pentagon Metro station, select an exit that will bring you to the lot where you have parked.**

**NOTE:** In general, major and minor adjustments to the building access/egress points are posted in bulletins published by the Pentagon Building Management Office (PBMO). These bulletins can be found on the WHS website: <http://www.whs.mil>.

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### THE ENTRANCES WITH 24-HOUR ACCESS/EGRESS:

- ◆ The Corridor 2 Pedestrian Bridge Entrance on the second floor, E-ring, located on the South side of the building.
- ◆ The Mall Entrance on the second floor, E ring, located on the North side of the building between corridors 6 and 7.

### OTHER ENTRANCES WITH LIMITED ACCESS/EGRESS:

- ◆ The Corridor 8 Entrance/North Parking on the first floor, E ring, located on the East side of the building, 5:00 am to 8:00 pm Monday through Friday.
- ◆ The Corridor 5 Entrance on the first floor, E ring, located on the West side of the building, 5:00 am to 10:00 pm Monday through Friday.
- ◆ The River Entrance on the second floor, E ring, located on the East side of the building, 5:00 am to 10:00 pm Monday through Friday.





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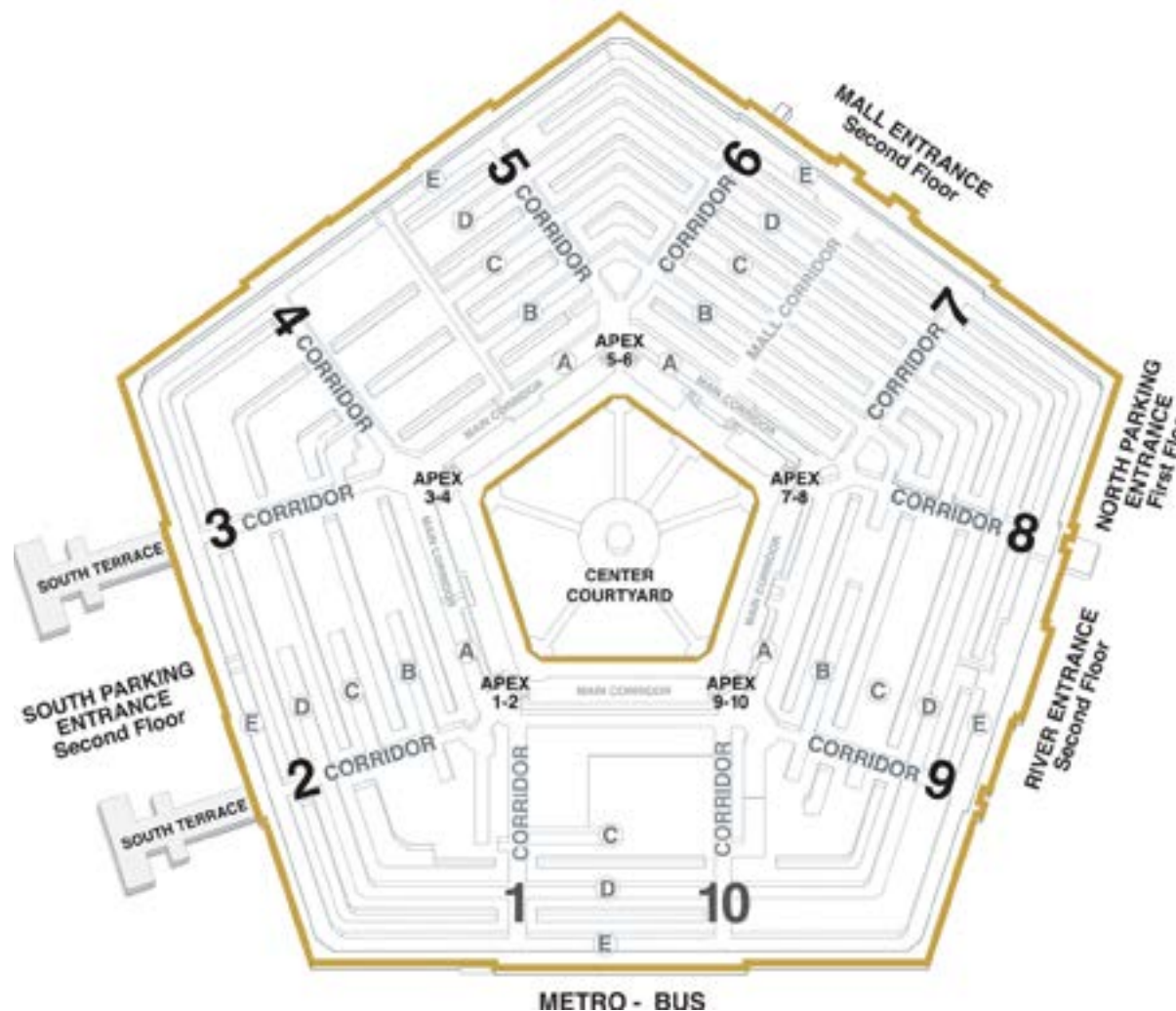




## CHAPTER 4

# NAVIGATING THE PENTAGON

The Pentagon is a five-story building composed of five rings, A through E, built around a center courtyard. The rings are connected by 10 spoke-like corridors. The 10 corridors result from the fact that each of the five A ring corner joints, called apexes, have two corridors radiating out to the E ring (the outermost ring). When walking down a corridor, refer to the room numbers at each door to locate a specific suite or inner hallway.



### HIGHLIGHTS:

- ◆ The Pentagon has five concentric rings and 10 main intersecting corridors.
- ◆ It is possible to walk all the way around the interior of the building on both the A (innermost) and E (outermost) rings of all floors.
- ◆ This section contains detailed information about how to interpret room numbers and navigate the building.

### CONTACTS:

703-697-7351 or see <http://www.whs.mil/FSD/index.cfm>

The Mall and River sides of the building have a basement area that includes a partial mezzanine. Several areas of the first floor, the mezzanine, and the basement have additional rings, labeled F, G, H, J, and K.

In addition to the 10 main corridors, there are also “half-corridors,” traveling towards the center of the building from either the inner ring or the outer ring. The half-corridors are located halfway between the numbered corridors.

Rings A and E are designed to allow people to walk all the way around the building.

## HOW TO FIND A ROOM IN THE PENTAGON

If you need to travel any distance inside the building, one of the best ways to move around is to walk to the A ring, continue walking on the A ring until you find the corridor you need, then walk on that corridor, crossing the other rings, until you reach the ring that you need. Otherwise, for example, if you try to circle around the building on the E ring to get to your location, you will be walking the long way around, since the outer E ring is the longest walking distance. Weather permitting, you can also cut across the Center Courtyard to decrease the walking distance.

*For example, Room 3B1075 means that the location is on the third floor, on the B ring, near the tenth corridor, room 75.*

### Room numbers can be interpreted as follows:

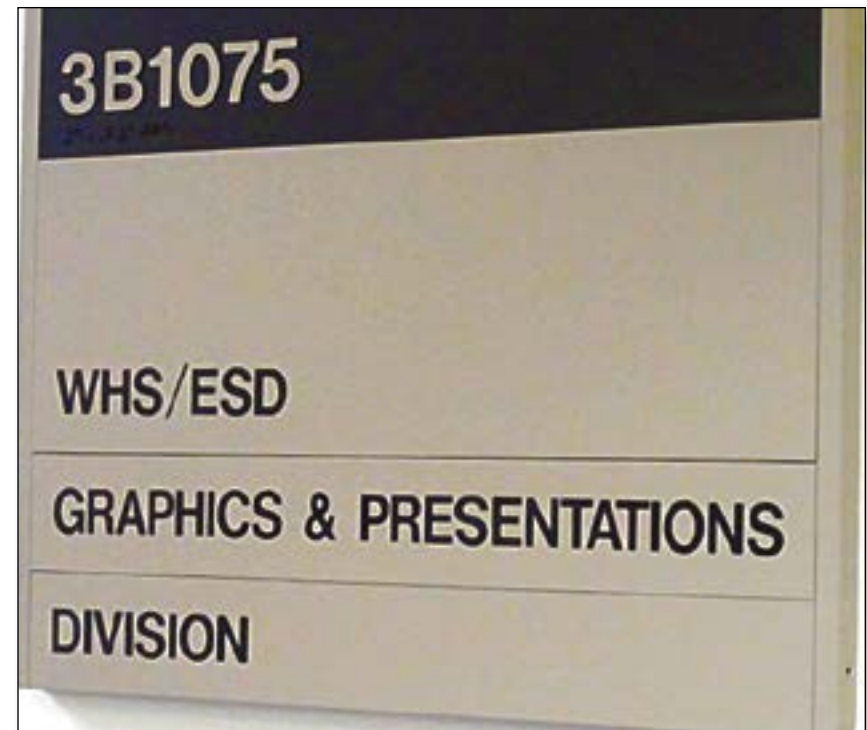
- ◆ The first number or letter indicates the floor on which the room is located (B = Basement, M = Mezzanine, 1-5 = floors).
- ◆ The next letter is the ring on which the room is located. The main rings of the building are designated A,B,C,D, and E.
- ◆ The next digit(s) indicate the corridor on which the room is located. Corridors are designated 1-10.

- ◆ The last two digits indicate the specific bay or room number assigned to an office.

*For example, Room BE834 means that the location is in the basement, on the E ring, near the eighth corridor, room 834.*

Kiosks are also conveniently located throughout the Pentagon featuring location and other related information about the facility.

The Pentagon Renovation Program which began in 1991 and was a renovation of the world's largest office building, was completed ahead of schedule and below cost in June of 2011.





RAMP TO FLOOR 3 RAMP TO FL

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### HIGHLIGHTS:

- ◆ The Computer/Electronic Accommodations Program Technology Evaluation Center (CAPTEC) provides assistive technologies and services for a broad range of disabilities. Sign language interpreters can also be requested through CAPTEC.
- ◆ OSD personnel with disabilities (civilians) can have individualized emergency response plans developed for them. Other components provide similar services.
- ◆ Designated parking is available. In addition, Pentagon shuttle buses will, upon prior request, provide service for people with disabilities.
- ◆ Temporary mobility scooters are available to OSD personnel (civilians) who are mobility impaired.





# SERVICES FOR PEOPLE WITH DISABILITIES

## DOD OFFICE OF DIVERSITY MANAGEMENT AND EQUAL OPPORTUNITY

The DoD complies strictly with Federal laws and regulations requiring that people with disabilities have equal access to Federal facilities (i.e., the Architectural Barriers Act). In addition, the DoD complies with Section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), which requires that when Federal agencies develop, procure, maintain, or use electronic and information technology, Federal employees with disabilities have access to and use of information and data that is comparable to the access and use by Federal employees who are not individuals with disabilities.

The Office of the Secretary of Defense (OSD) People with Disabilities Program is administered through the office of the Under Secretary of Defense for Personnel and Readiness, Office of Diversity Management and Equal Opportunity (OSD/ODMEO). The Disability Program Manager provides policy, coordination, and oversight for issues of employment, advancement, retention, accessibility, and reasonable accommodations. For legal assistance regarding reasonable accommodations for personnel serviced by WHS Human Resources Directorate, please call the WHS & PFPF Office of the General Counsel.

It should be noted that people with disabilities may obtain assistance of various kinds through the DiLorenzo TRICARE<sup>1</sup> Health Clinic, including occupational health services through the Civilian Employees Health Service; and health education classes, fitness testing, and exercise prescription through the Fit-to-Win/Wellness Program. Assistance with personal problems and stress management is available through the Employee Assistance Program (EAP).

## CAPTEC ELECTRONIC PROGRAM

The Computer/Electronic Accommodations Program (CAP) provides assistive technology and services to people with a broad range of disabilities, and provides services to federal managers, supervisors, IT professionals, and wounded service members.

CAP's Technology Evaluation Center (CAPTEC) is dedicated to the evaluation, demonstration, and procurement of assistive technologies, technology for workstations and telecommunications.

<sup>1</sup> TRICARE stands for the triple option benefit plan available for military families: TRICARE Prime—Voluntary HMO option; TRICARE Extra—PPO option—no enrollment or annual fees—provides discount cost-sharing rates; TRICARE standard—Fee-for-service option.

### CONTACTS:

**DoD People with Disabilities Program:** 703-571-9330

**EAP:** 703-692-8917

**CAPTEC:** 703-693-5160;  
[cap.captec@mail.mil](mailto:cap.captec@mail.mil)  
<http://www.tricare.mil/cap/>

**Emergency response planning:**  
 703-695-3300 (Pentagon Fire Marshal)

**Parking assistance for those with disabilities:** 703-697-6251

**One-day scooter rental:**  
 703-693-3683

**Mobility Assistance Program/  
 Mobility Scooter Program:**  
 571-372-4034

**Space Use Permit, Pentagon Building Management Office (PBMO):** 703-697-7351

**WHS Office of General Counsel (OGC):** 703-693-7374

**InfoNet:** 571-256-0908  
 or visit <https://infor.net.whs.mil>

CAPTEC provides information on the types of equipment available, completes a needs assessment, compares different solutions, and ensures that the assistive technology that the user selects will be compatible with the specific needs.

If you require assistance, please contact CAPTEC in person or via video-teleconferencing (VTC).

## EMERGENCY EVACUATION PLANS FOR PEOPLE WITH DISABILITIES

As part of emergency planning, building occupants who need special assistance may have individual emergency evacuation plans developed for them by their specific organization. Please call the Office of the Pentagon Fire Marshal at 703-695-3300 or submit a request via email to [whs.fireinfo@mail.mil](mailto:whs.fireinfo@mail.mil). Plans address specialized mobility and notification requirements, office “buddies,” and tailored egress routes.

## PARKING SERVICES

Handicap parking permits are available for the North and South Parking Lots. To initiate requests, individuals must contact their CPR, or call the PMO at 703-697-6251 for additional guidance.

## MOBILITY ASSISTANCE PROGRAM/ MOBILITY SCOOTER PROGRAM

In WHS, the Mobility Assistance and Mobility Scooter Programs are jointly operated by the Facilities Services Directorate (FSD) and the Human Resources Directorate (HRD). The programs are available to employees and visitors with temporary mobility impairments. The Pentagon Safety Office within FSD is the entity that provides electric scooters in lieu of traditional wheelchairs. The program currently has approximately 40 scooters, which may be used for up to 90 days, and may be assigned in 30 day increments.



Individuals can request scooters to assist with a temporary condition such as an injury or post-surgical restriction lasting a few weeks through 90 days. Requests are submitted to HRD, Labor and Management Employee Relations Division (LMER). All such requests require submission of a position description/summary of duties and a medical justification signed by a medical practitioner. If a request is approved, the scooter is issued by and returned to the Pentagon Safety Office. This office can be reached at 703-693-3683.

People with mobility impairments who have permanent need for a scooter but do not qualify for Government-provided scooters may choose to purchase their own. Individuals who need assistance on a long-term or permanent basis should contact their supervisor about the potential for reasonable accommodation.



If an individual needs a scooter for just one to three days use, he/she can request a scooter directly from the Pentagon Safety Office. These scooters are available on a first come first serve basis.

## PENTAGON TOURS FOR PEOPLE WITH DISABILITIES

The Pentagon is accessible through a series of ramps and elevators. Tour visitors in wheelchairs must be accompanied by someone who will push them. An American Sign Language Interpreter will be added to tours to assist visitors who are deaf or hard of hearing provided that arrangements are made two weeks in advance of the visit. Special tours for visually impaired visitors can also be arranged with two weeks' notice.

## THE PENTAGON INFONET

The Pentagon InfoNet is a system of digital signage visible at multiple kiosks throughout the Pentagon. InfoNet messages display unclassified, timely events and program updates, using a combination of video, photography, digital imagery, and animated text displayed on large, flat-screen monitors. In addition to offering news and information, the InfoNet system enhances the Pentagon's Computer Emergency Notification System (CENS). It disseminates emergency messages from the Pentagon Force Protection Operations Center (PFP POC), alerting readers regarding any potential dangers and providing safety instructions, thus reaching those who may not be able to hear loudspeaker announcements.







# PENTAGON SECURITY

## PENTAGON FORCE PROTECTION AGENCY (PFPA)

PFPA is responsible for the Pentagon Reservation in accordance with Title 32, Code of Federal Regulations, Part 234, Conduct on the Pentagon Reservation. PFPA is also mandated to protect and safeguard personnel, visitors, infrastructure, and other resources of the Pentagon Facilities. PFPA provides for DoD occupied facilities within the NCR, including the Pentagon.

### Services that PFPA is chartered to provide include:

- ◆ Building security for all Pentagon facilities
- ◆ Law enforcement and investigation of violations of federal laws and regulations on all Pentagon facilities
- ◆ Security command, control, and communications center that operates 24 hours a day, 7 days a week, 365 days a year
- ◆ Threat analysis
- ◆ Mail and package screening
- ◆ Destruction services for classified material
- ◆ Security awareness and antiterrorism (AT) training
- ◆ Work Force Preparedness Training

At the Pentagon's Remote Delivery Facility (RDF), PFPA uses multiple technologies to screen all incoming mail and packages, including all overnight deliveries, as well as concessionaire items, such as food and flowers, for possible hazards. Each day the agency screens an average of 3,900 pieces of cargo that includes USPS mail, packages, and parcels.

All personnel are reminded that items sent to the Pentagon Reservation are for official government business only. There should be no mailing of personal items to the Pentagon.

Among PFPA's other responsibilities are lock installation and services (including security alarms); disposal of classified waste; and access control (including access credentials).

## PENTAGON RESERVATION EMERGENCY RESPONSE PROGRAM

PFPA, in coordination with the Office of the Fire Pentagon Marshal (OPFM), is responsible for preparing occupants on the Pentagon Reservation to respond to life-threatening hazards. The Pentagon Reservation Emergency Response Program consists of a broad range of protective

### HIGHLIGHTS:

- ◆ In coordination with the Office of the Pentagon Fire Marshal (OPFM), PFPA prepares Pentagon Reservation occupants to respond to life threatening emergencies.
- ◆ PFPA also provides occupants of the Pentagon Reservation with these services:
  - ◆ Law enforcement
  - ◆ Mail and package screening
  - ◆ Antiterrorism (AT) Risk Management and Awareness training
  - ◆ Access Control

### CONTACTS:

**Emergency:** dial 911 or 703-697-5555

**Non-Emergency:** 703-697-1001  
(Pentagon Force Protection Agency  
Pentagon Operations Center (POC))

**PFPA Corporate  
Communications Office:**  
703-692-9122; or [cco@pfpa.mil](mailto:cco@pfpa.mil)

**AT Training:** 703-695-0014 or Email: [pfpa.pentagon.atfp.mbx.personnel@mail.mil](mailto:pfpa.pentagon.atfp.mbx.personnel@mail.mil)

**See Something Say Something:**  
703-697-1001 or [2say@pfpa.mil](mailto:2say@pfpa.mil)

**Pentagon Fire Marshal:**  
703-695-3300; <https://fire.whs.mil/>

## HIGHLIGHTS:

- ◆ Recommended items for a go-kit include water, non-perishable food, a first-aid kit, a change of clothes, comfortable shoes, and medication needed on a daily basis, duplicate car/house keys, and basic identification documents. Go-Kit Bags are available from the OPFM. Call 703-695-3300 or email [fireinfo@whs.mil](mailto:fireinfo@whs.mil).
- ◆ The OPFM is a technical advisor and the authority having jurisdiction on fire and life safety, fire inspection, evacuation routes/assembly area and fire investigation. Pentagon fire emergency response is provided by the Arlington County Fire Department.

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capabilities, from sophisticated Chemical, Biological, Radiological, Nuclear and Explosives (CBRNE) detection systems to highly trained emergency response professionals.

OPFM has the overall responsibility for establishing, assigning, and managing egress routes and assembly areas for the Pentagon Reservation. These routes and assembly areas are not only used in the event of a fire but for all emergencies requiring the evacuation of Pentagon occupants. Upon request, OPFM provides customized evacuation plans for individuals with special needs. OPFM will assist each office on the Pentagon Reservation, as needed, to develop emergency exit routes and will assign emergency assembly areas. OPFM has developed an emergency egress tutorial, located on the Fire Marshal's website, <https://fire.whs.mil/>.

Component Emergency Response on the Pentagon provides occupants with information on Pentagon emergency response capabilities and defines individual occupant responsibilities should an emergency occur on the Pentagon Reservation.

In addition, the Pentagon Reservation Occupant Emergency Response Guide provides guidance on procedures for emergency response actions that will shelter occupants in their offices, move them out of harm's way through relocation within the building, and/or evacuate



them to outside locations. Critical to the success of the program is an educated, informed, and cooperative building occupant—you.

The Pentagon Reservation Component Emergency Response Guide provides guidance and direction to Pentagon Component emergency managers and supervisors in their roles and responsibilities in managing their emergency programs.

Both guides can be found at: <https://extranet.pfpa.mil/emergency/evacuation.html>.

#### **All building occupants are responsible for:**

- ◆ Understanding and executing agency response plans, which incorporate PFPA's three emergency responses (shelter in place, relocate, and evacuate for each hazard that can affect the Pentagon Reservation).
- ◆ Assembling an individual “go-kit” of emergency items (optional but highly recommended: which can be used during an extended shelter-in-place situation or following decontamination operations).
- ◆ Advising their supervisor of any special needs.

For questions about the Pentagon Emergency Response Program, call 703-571-7737 or e-mail [PFPA.OEM@pfpa.mil](mailto:PFPA.OEM@pfpa.mil).

## **ANTITERRORISM TRAINING**

Antiterrorism Level 1 Awareness training is conducted at the Pentagon Library and Conference Center (PLC2). Dates of AT Level 1 Awareness training are subject to change due to lack of space availability). For available course dates and times employees may search in iCompass, call (703) 695-0014, or email: [pfpa.pentagon.atfp.mbx.personnel@mail.mil](mailto:pfpa.pentagon.atfp.mbx.personnel@mail.mil).

## **COUNTERINTELLIGENCE TRAINING (CI)**

It is DoD policy that initial and annual Counterintelligence Awareness and Reporting (CIAR) training be provided to all DoD personnel on foreign intelligence entity (FIE) threats, methods, reportable information and reporting procedures on an annual

basis. Please consult with your office's Security Manager about this training requirement.

## **OTHER SECURITY ISSUES**

There are other security implications to working in Pentagon facilities due to the classified nature of some national security activities and materials. Please request a detailed briefing on these from your office's Security Manager.

In addition PFPA, in partnership with the Department of Homeland Security (DHS), launched a public awareness campaign aimed at encouraging Pentagon employees, visitors, and commuters to report suspicious activity: “If You See Something, Say Something™”. To report suspicious activity, please call: 703-692-2SAY(2729)/ 703-697-1001, email [2say@pfpa.mil](mailto:2say@pfpa.mil) or alert any PFPA officer.







## CHAPTER 7

# SERVICES AND AMENITIES

## DIGITAL MAIL SERVICE

DoD is implementing a digital service for official mail that cuts down on processing time and improves accountability. The new Digital Delivery Mail Program (DDMP) offers five benefits and is part of several DoD-wide efforts in business management reform.

The online delivery options for physical mail will affect roughly 26,000 DoD employees.

The Defense Post Office (DPO) currently processes up to 13,000 pieces of mail daily. The DDMP cuts the time for manual processing by up to three hours.

The mail is automatically sorted, and images of each piece are scanned and entered into a central system. Employees can then log into a secure, web-based system that allows them to view mail and determine what to do with it - deliver physically or digitally, discard or return to sender.

The electronic system improves accountability by creating a virtual paper trail; it also increases security.

A March 2012 Congressional report on defense business operations highlighted the program as one of its success stories as DoD endeavors to overhaul its business management systems and increase efficiencies.

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### HIGHLIGHTS:

The new digital mail system will do the following:

- ◆ Increase speed
- ◆ Enhance security
- ◆ Improve productivity
- ◆ Ensure continuity of operations
- ◆ Reduce costs over time

### CONTACTS:

7:30am to 4:00 pm, Monday through Friday, 703-695-2295

## HIGHLIGHTS:

- ◆ Vending machines are located throughout the building.
- ◆ Retail and personalized services are located at the Pentagon to include
  - ◆ The U.S. Post Office
  - ◆ The Virginia Department of Motor Vehicles (for Pentagon employees only).
  - ◆ Pentagon Federal Credit Union, Navy Federal Credit Union, and the Bank of America.
- ◆ The Department of Defense Concessions Committee (DoDCC) oversees all food service, retail, and vending machines on the Pentagon Reservation.

## CONCESSION CONTACTS AND SNACK BARS:

- ◆ **DoDCC Office** 5B843  
7:30 am to 4:30 pm, M-F, 703-697-1262
- ◆ **Virginia Department of Motor Vehicles:** 1-866-DMVLINE  
1-866-368-5463
- ◆ **Lorraine's Snack Bar** 2D353  
5:00 am to 6:30 pm, M-F, 703-521-1219
- ◆ **Maurice's Snack Bar** 2B1048  
6:00 am to 6:00 pm, M-F, 703-521-3154
- ◆ **Patrick's Snack Bar** 1B853  
5:00 am to 3:30 pm, M-F, 703-521-4977
- ◆ **Chet's Snack Bar** 2B1048  
6:30 am to 4:00 pm, M-F, 703-271-5433

## FOOD SERVICES

### Snack Bars and Dining Facilities

The snack bars, listed to the right, are operated by the Virginia State Office of Business Opportunities for the Blind (B.O.B.).

There are four snack bars and approximately 33 fast-food and casual eateries located in the Pentagon. The snack bars are operated by the Virginia State Office of Business Opportunities for the Blind. For more information on snack bars and dining facilities please go to <https://customerresources.whs.mil/DoDCC> and the chart on the following page. It should be noted that one eatery, Dominic's, is open 24 hours a day, 7 days a week, 365 days a year.

## RETAIL AND OTHER CONSUMER SERVICES

The Department of Defense Concessions Committee was formed as the Post Restaurant Council in 1943 and has evolved from basic food service to a full spectrum provider with over 30 food service locations and other consumer services such as 17 retail stores, 290 vending machines, a steady rotation of "Rovers" and a vehicle maintenance shop providing over \$1M per year to Pentagon and Mark Center employees via Morale, Welfare and Recreation organizations.

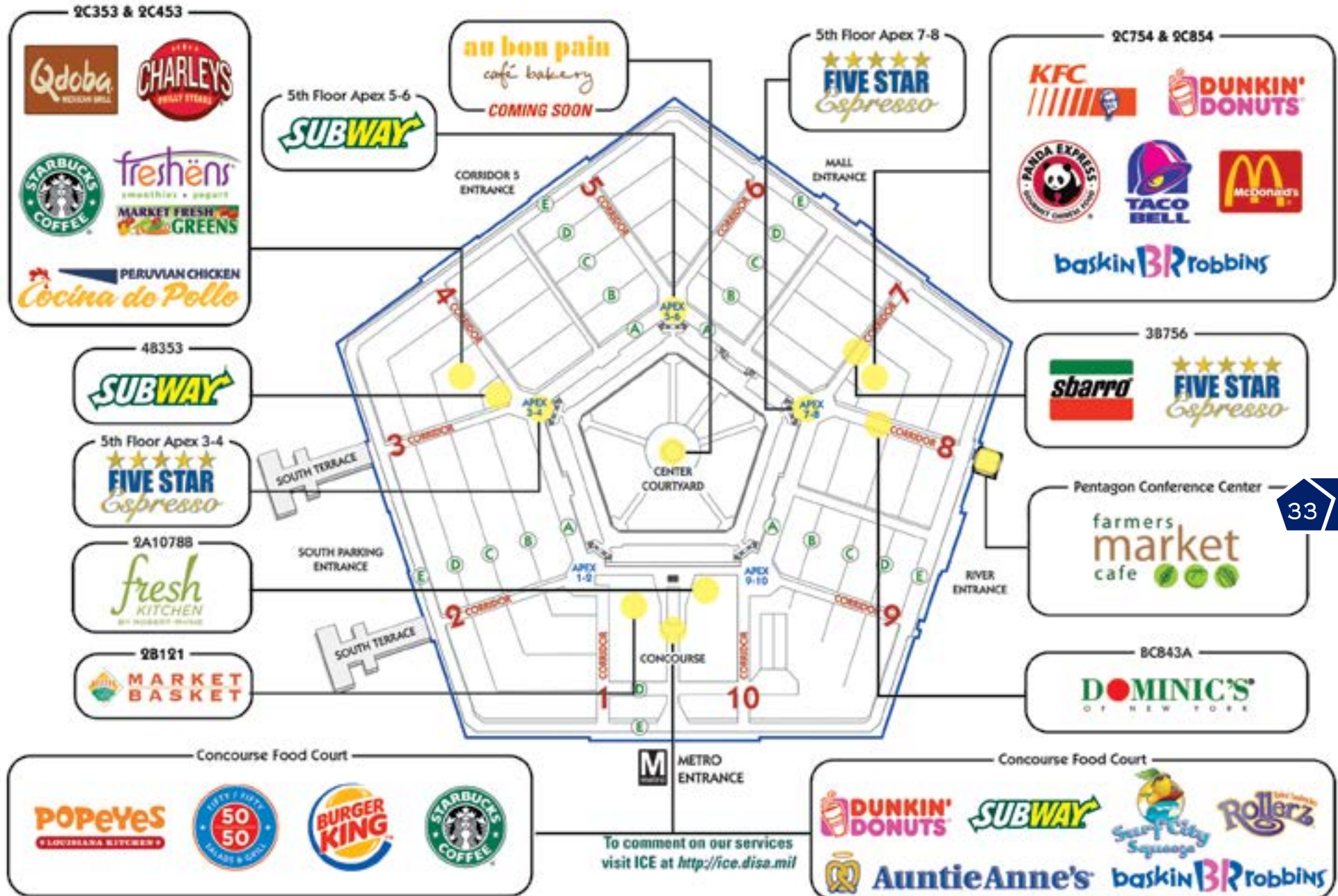
### Center Courtyard

The Pentagon comprises a five-acre central plaza, shaped like a pentagon, informally known as "ground zero," a nickname based on the presumption that the Soviet Union would target one or more nuclear missiles at this location in the event of an outbreak of nuclear war.

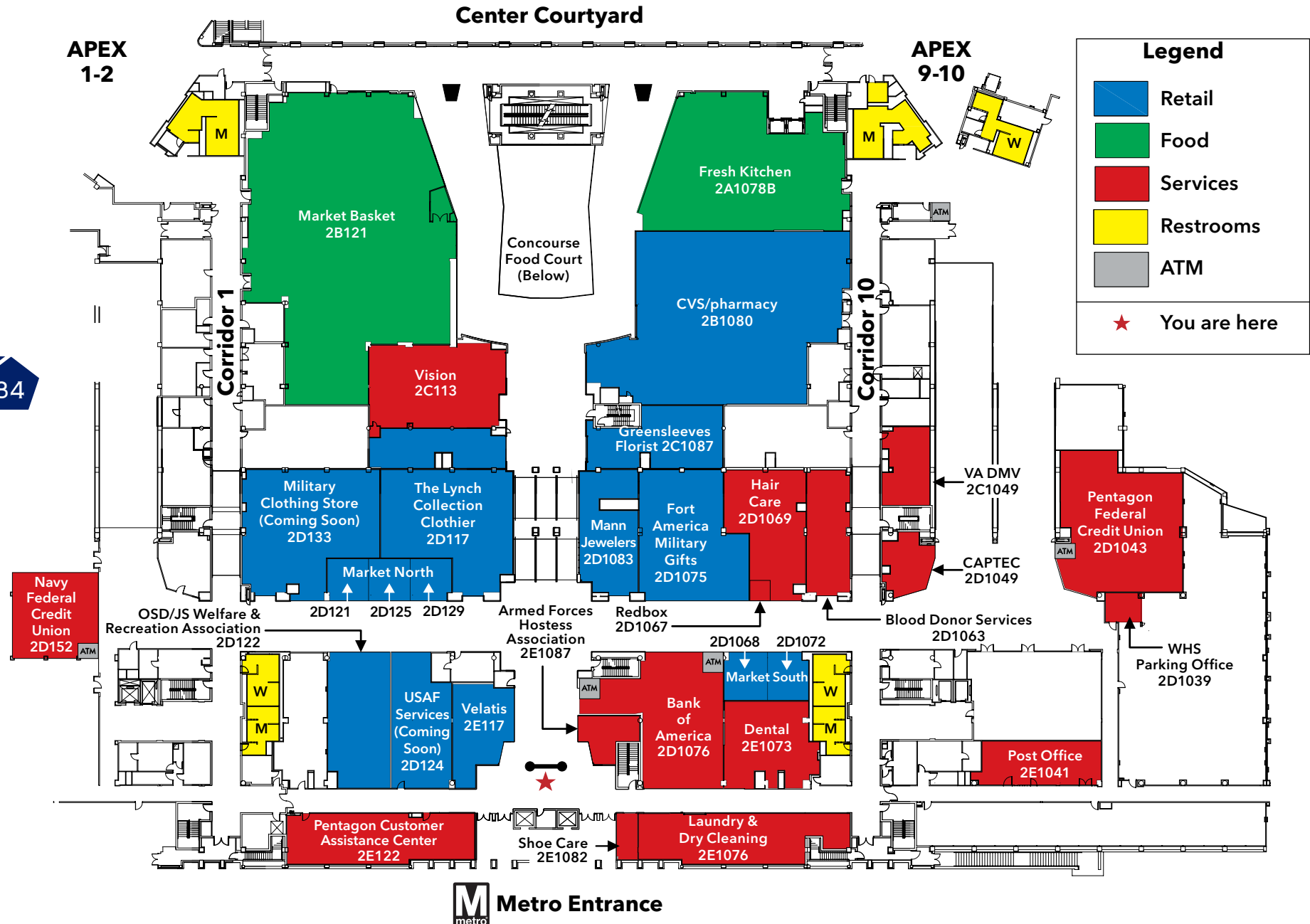
The enclosed courtyard is frequently used for performances, displays, speeches, award ceremonies, receptions, and other special events. In addition, the Center Courtyard is used by Pentagon employees for lunch and fresh air breaks.



# FOOD SERVICE DIRECTORY



# WELCOME TO THE PENTAGON CONCOURSE





## PENTAGON ATHLETIC CENTER

The Pentagon Athletic Center (PAC) is open daily, including weekends and holidays (except Thanksgiving, Christmas, and New Year's Day). The hours of operation are 5:00 am to 8:00 pm, Monday through Friday. Weekend and government holidays hours are 8:00 am to 6:00 pm (at the Pentagon location). The PAC can be accessed by corridor 7, mezzanine level, G-ring and is located on the basement level between stairwell 64 (Corridor 6) and stairwell 74 (Corridor 7).

The PAC provides physical fitness facilities and fellowship for DoD military and civilian personnel who choose to become members. The PAC is a non-appropriated fund activity operated by the Office of the Administrative Assistant to the Secretary of the Army, Support Services-Washington. All active-duty, reserve military, and DoD civilian personnel in the NCR with Pentagon access are eligible to become members of the PAC.

"Civilian personnel" includes contractor employees, technical representatives, and employees of military banking facilities and credit unions who work on the Pentagon Reservation full-time in support of the DoD mission. Contractor membership is not intended to authorize participation by routine service, delivery, repair, or other similar personnel.

Dues are payable at the start of membership and may be paid annually or in semi-annual installments. There are also daily, weekly, and monthly rates, as well as rates for Temporary Duty and Temporary Additional Duty personnel.

For additional information about the PAC please call 703-614-9998 or visit the PAC's website at <https://sswpac.hqda.pentagon.mil/Home.aspx>



### HIGHLIGHTS:

- ◆ Open every day except Thanksgiving, Christmas, and New Year's Day.
- ◆ Paid membership is required; dues are minimal.

### PAC ACTIVITIES AND SERVICES:

- ◆ Group exercise classes
- ◆ Massage therapists
- ◆ Physical fitness specialists
- ◆ Full-line strength training equipment
- ◆ Full-line cardio equipment
- ◆ Racquetball/handball/squash courts
- ◆ Basketball and multipurpose (badminton & volleyball) courts
- ◆ Heavy-bag and speed-bag room
- ◆ Functional Core training room
- ◆ PT/Stretching/TRX training area
- ◆ Swim and run club
- ◆ Combatives training
- ◆ Outdoor exercise equipment
- ◆ 6-lane/25m-lap swimming pool and 2 large hot tubs
- ◆ Saunas and steam rooms
- ◆ 3-lane indoor track (1/9 mile)
- ◆ Towel service
- ◆ Temporary-use lockers

## PENTAGON LIBRARY AND CONFERENCE CENTER

The Pentagon Library and Conference Center is located outside of the Pentagon building under the River terrace Parade Ground—to access the facility exit the Pentagon through the corridor 8 entrance towards North Parking on the first floor.

### Conference Center

The Conference Center includes a large multi-purpose room capable of seating 250 people and 14 smaller meetings rooms of varying sizes and is available for official DoD business or for functions related to official duty. Located in the conference center is a grill to provide food services for your participants. All meetings must have a DoD sponsor and reservations are accepted on a first come – first served basis. For information or assistance with scheduling a room, audiovisual support or catering services contact the Concierge Desk at 703-697-9263. An online scheduler is available at: <https://conference.osd.mil>.

### Pentagon Library

The Pentagon Library provides information resources and research services to DoD personnel working at the Pentagon and in the NCR region, including active-duty military, civilians, reservists, and government contractors.

To become a member of the Pentagon Library, register in person for a library card. Registration allows members to borrow Library materials and access electronic resources, such as articles, reports, and military documents. Through the Pentagon Library, members have access to a broad range of mission-relevant information necessary to perform their jobs.

Our expert librarians provide assistance with specialized inquiries and help obtain any books, articles, reports, or documents.

The Library holds a large collection of books and journals. Its online resources include dozens of article databases and a growing collection of online reports and documents (including e-books). The collection includes Military Sciences and Arts, International Relations, Law and Legislative History, Military Documents, Army Regulations, OSD, and National Capital Region resources in electronic, paper and microform formats.

### Specifically, the collection focuses on:

**Leadership:** Includes suggested leadership development reading from all military branches, as well as from the Joint Forces Staff College and the Combat Studies Institute.

**Homeland Defense:** Includes material relevant to Border and Transportation Security Directorate, Emergency Preparedness and Response, as well as a recent study on the National Strategy for Combating Terrorism.

**International Security Affairs:** Information for country studies, NATO, World Organizations and United Nations, as well as the CIA World Fact Book.

**Legislative Affairs:** Useful information for legal affairs. Includes Congressional Directory, Code of Federal Regulations, military laws, and federal, state, and local regulations.

**Logistics:** Information and Regulations on military installations, rates and allowances, travel, lodging and dining, and passport services.

**Manpower and Personnel:** Military benefits, military and civilian employment, career programs and retirement computations.

**History:** Resources for historians, includes biographical information on Army, Air Force, Navy Leaders, Senior Defense Officials, and military history.

To visit the Library's primary location at the Pentagon, proceed through the E ring exit of the Pentagon, on the first floor at Corridor 8, and cross the "bridge" to the PLC2. The Library has a satellite location at the Mark Center on level B1.

Library hours of operation are from 7:30 am to 4:00 pm, Monday through Friday. The library is closed on holidays. Search the Library's collections at [www.whs.mil/library](http://www.whs.mil/library).



## CONFERENCE CENTER HIGHLIGHTS:

- ◆ Hours of operation are 7:00 am-5:00 pm, Monday through Friday; closed holidays
- ◆ Large multi-purpose room seats 250
- ◆ 14 smaller meeting rooms
- ◆ Provides catering services
- ◆ Collocated within the Pentagon Library

## CONTACTS:

**Concierge:** 703-697-9263

**Pentagon Conference Center website:** <https://conference.osd.mil>

**Pentagon:** PLC2

**Circulation and Interlibrary Loan:**  
703-695-1992

**Information Services and Research Librarians:**  
702-695-1997

**Mark Center Library:**  
Room B1-D13  
703-372-3613

**Library Homepage:**  
[www.whs.mil/library](http://www.whs.mil/library)



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## PENTAGON CHAPLAINCY

The Office of the Pentagon Chaplain supports and provides for the free exercise of religion for all personnel, military and civilian, assigned to the Pentagon. The Pentagon Chaplain's mission is:

- ◆ To offer faithful, dedicated, and compassionate service to God and all people.
- ◆ To put people first, holding it as a sacred trust to support the faith needs of all, their spiritual journey, and the need for confidential counsel.
- ◆ To provide the highest professional standards of pastoral care.

### **Religious needs are supported through:**

- ◆ Worship services for many distinct faith groups.
- ◆ Bible studies and prayer breakfasts.
- ◆ Religious education opportunities.
- ◆ Support for special religious holidays and events.
- ◆ Holy Scriptures and religious literature.
- ◆ Pastoral care and counseling that is completely confidential.
- ◆ Support in times of challenge and crisis.

The Pentagon Chaplain's Office conducts religious services in the chapel (Room 1E438) that adjoins the America's Heroes Memorial.

For further information, please contact the Pentagon Chaplain's Office at 703-695-3336 or e-mail at [pentchap-mailbox@conus.army.mil](mailto:pentchap-mailbox@conus.army.mil).

### HIGHLIGHTS:

- ◆ Chaplain services support the free exercise of religion for all Pentagon personnel.
- ◆ Worship services are available for many distinct faith groups.
- ◆ Bible studies and prayer breakfasts are also available.
- ◆ Pastoral care and counseling are confidential.

### CONTACTS:

#### **Pentagon Chaplaincy:**

703-695-3336

[http://www.hqda.army.mil/  
chaplain](http://www.hqda.army.mil/chaplain)

#### **Hours of Operation:**

7:30 am to 4:30 pm, Monday through  
Friday, Room 1E443





# MEDICAL FACILITIES

## DILORENZO TRICARE HEALTH CLINIC

The Pentagon's Center for Health delivers the highest quality patient-centered care to ensure a healthy, productive, and ready force. DiLorenzo offers primary care (acute care, medical readiness, and behavioral health), radiology, laboratory, immunizations, physical exams, optometry, physical therapy, cardiology, minor surgery, stress management and more to active-duty service members and TRICARE beneficiaries with unescorted access to the Pentagon. Dental services are available only to active-duty Service members, recalled reservists, and members of the National Guard. Emergency dental care is available to certain officials granted Secretarial Designee status by the Secretary of Defense. The "Fit To Win" Wellness Center offers fitness and health education through clinical screenings, classes, physiological tests, exercise and wellness evaluations.

The Clinic is located at Corridor 8, Room MG914/918A. Visitor parking is available in the North Parking Lot. Hours of operation: 7:00 am to 4:00 pm, Monday through Friday; closed holidays. All patients must present their military ID card or state-issued driver's license. The Pentagon access badge is not an acceptable substitute. For appointments, please call the National Capital Region Medical Directorate Integrated Referral Management and Appointment Call Center (IRMAC).

## CIVILIAN CARE AT DILORENZO

The Civilian Employee Health Service (CEHS), located at the DiLorenzo TRICARE Health Clinic, provides occupational health support to the government civilian employee workforce at the Pentagon, at buildings served by WHS. In addition, CEHS proactively educates the civilian workforce in order to minimize costs to the government due to job-related injuries, illnesses, and personal medical conditions. CEHS is knowledgeable about federal occupational health laws and regulations.

### DTHC QUICK-CONTACT LIST:

Beneficiary Counseling Assistance Coordinator .....	703-614-4073
Medical Release of Information .....	703-692-8776
Medical Records Management .....	703-692-8776
Referral Management .....	703-692-8565
Claims Assistance .....	703-614-4073
Health Benefits Advisor (during clinic hours) .....	703-614-4073

### CONTACTS:

#### DiLorenzo TRICARE

**Health Clinic:** 703-692-8810

<http://www.dthc.capmed.mil>

#### For Appointments at DiLorenzo and across the National Capital Region:

855-227-6331 (855-CAPMED1) from 6:30 am to 4:00 pm

#### Civilian Employees Health Services (CEHS): 703-692-8828

#### Online Appointments:

[www.TRICAREOnline.com](http://www.TRICAREOnline.com)

#### Information:

1-888-DoD-Care (1-888-363-2273)

[www.tricare.mil](http://www.tricare.mil)

#### North Region:

1-877-TRICARE (1-877-874-2273)

To view additional Military Treatment Facilities and benefits, see [www.tricare.mil](http://www.tricare.mil).

#### Nursing Mothers:

703-692-8898

#### Flight Medicine Clinic

**appointments:** 703-697-3255 or 703-571-0142

**Pharmacy:** 703-697-1188

## FIT TO WIN/WELLNESS CLINIC

Fit to Win (FTW), the Pentagon and Mark Center Employee Wellness Program, is located in the DiLorenzo TRICARE Health Clinic. Wellness programming and services are open to all Active Duty and Civilian employees assigned to the Pentagon and Mark Center. Contractors, currently enrolled in TRICARE, can participate in wellness programming and services.

Current wellness class schedules, special events, and wellness programming enrollment instructions can be found at:  
<http://www.dthc.capmed.mil/Care/SitePages/FitToWin.aspx>

All services are provided by appointment only. Individuals can stop by the front desk or call 703-692-8898. Current wellness class schedules, special events and wellness programming enrollment instructions can be found at web address in the book. Hours are from 7:00 am to 4:00 pm, Monday through Friday; closed weekends and holidays.

**Note:** *Those who need a prescription filled but are not eligible for medical care at the DiLorenzo Clinic may use the services of the CVS Drugstore in the building: 703-271-3210.*

## THE PENTAGON NURSING MOTHERS (Lactation Support Program)

The DiLorenzo Clinic FTW/Wellness Program administers the Pentagon Nursing Mothers Program which is available without charge to all women working at the Pentagon. The program offers breastfeeding support through the provision of a sanitary place to express and store milk. Each of the four rooms is combination locked and contains hospital-grade breast pumps, a refrigerator, a sink and storage hooks/shelves. Each room averages about 200 visits per month.

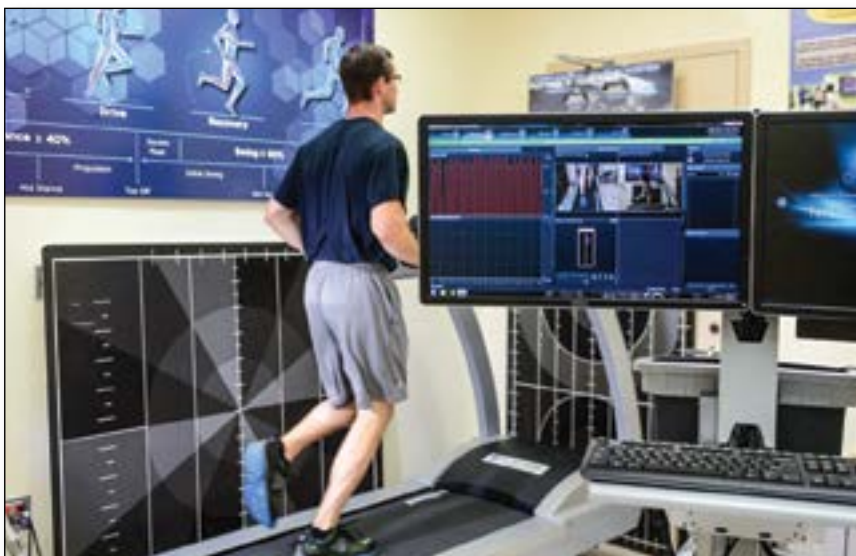
Educational materials about breastfeeding and infant development are provided. For more information, or to make an appointment, please call the Nurse Educator at the FTW Program at 703-692-8898.

## PENTAGON FLIGHT MEDICINE CLINIC

The Pentagon Flight/Operational Medicine Clinic, located in Room 4A870, is a full-spectrum primary-care clinic providing acute and routine care, physical examinations, travel medicine, and other services. It provides care for air crew, operational personnel, senior leaders and their military staffs, to include all Pentagon Personnel Reliability Program members, and a variety of other patients. Civilians are eligible only if they are designees or a dependent of active-duty or retired military.

Hours of operation are 7:00 am to 4:00 pm, Monday through Friday; closed on holidays. To schedule an appointment, please call the appointment line listed on page 41. You must be enrolled with Pentagon Flight/Operational Medicine to obtain an appointment. Prospective enrollees will be assisted with any questions regarding eligibility.

**Physical Examinations:** The Flight Medicine Clinic provides complete, comprehensive, evidence-based physical examinations for enrolled patients. It also provides incentive flight physicals, astronaut candidate physicals, and other specialized examinations. Please call to schedule an appointment: 703-697-3255.





**Travel Medicine/Immunizations Clinic:** The clinic provides medical advisories and travel medicine advice for personnel scheduled for overseas travel. The immunizations clinic provides routine immunizations and immunizations required for travel.

**Lab Information:** Specimen collection is performed during normal operating hours and patients are seen on a walk-in basis for the purpose of giving specimens. For additional lab information, please call 703-571-0151.

**Optometry:** Routine optometry and annual soft contact lens follow-up appointments can be obtained by calling our front desk at 703-697-3255. If you require an appointment for Corneal Refractive Surgery pre-screening, please call the clinic.

**Deployment Information:** Members selected for deployment may complete pre-deployment screenings up to 60 days prior to their deployment. Please call 703-614-9534. Post-deployment Health Risk Assessments must be completed between the third and sixth month following your return from a deployment.



## HIGHLIGHTS:

- ◆ Provides individualized fitness plans, running instruction, corrective exercise screening, weight management assistance, blood pressure management instruction, tobacco cessation guidance, and other health-wellness programming through group classes and individual appointments.
- ◆ The process to develop your individual Wellness Plan begins by completing the Personal Wellness Profile online and then calling FTW to make a one hour appointment for a 'Personal Wellness Profile Review and Body Composition Testing'.
- ◆ Provides flyers, operational personnel, senior leaders and their military staffs, all Pentagon Personnel Reliability Program members, and other enrollees with outpatient primary-care services, including travel medicine, incentive flight physicals, astronaut candidate physicals, and other specialized examinations.
- ◆ Pharmacy fills new and existing prescriptions.

*The Pentagon Vietnam War Exhibit premiered on December 20, 2016. The Exhibit commemorates the 50th anniversary of the Vietnam War. Its purpose is to thank all Vietnam veterans who served and sacrificed and to honor their families.*



# PENTAGON TOURS AND MEMORIALS

## PENTAGON TOURS

The Pentagon's tour program was established on May 17, 1976 to support the nation's bicentennial celebration. Initially, the program was to last through July 4th and then be disbanded. Internal support and public demand were so great that the program has continued.

The program hosts more than 100,000 visitors annually. As of 2012, more than three million people had taken a Pentagon tour.

The tour route is approximately one-and-one-half miles in length and takes approximately 60 minutes to walk. Each tour consists of more than 20 pages of script covering 20 items of interest related to the mission of the Department of Defense and each of its Service branches. Tours include numerous displays that highlight and depict significant moments in military history. See "Exhibits" subsection.

The Pentagon tour window is located just inside the visitor waiting area at the Pentagon Metro entrance. A security briefing is provided prior to the beginning of every tour, and all visitors must pass through an airport-type security scanning device. No photographs may be taken. No video cameras, tape recorders, or any other kind of electronic recording device is permitted at any time.

The tour program is a Joint Service operation consisting of approximately 25 hand-picked, active-duty personnel from the military ceremonial units of the NCR. Upon arrival, each tour guide must successfully complete a two-week training course and an additional two weeks of on-the-job training. Tour guides are assigned to the program for a period of one year, after which they rotate back to their respective units.

## OUTSIDE THE BUILDING

The following sites are located outside of the Pentagon building and are open to the public.

### Sites at the Pentagon

The Pentagon Memorial, located on the West side of the Pentagon (towards the southern end), was the first to be dedicated to those who lost their lives on September 11, 2001. After a worldwide competition to select an artistic concept for the Memorial, Julie Beckman and Keith Kaseman of Kaseman Beckman Amsterdam Studio were selected as the winning designers from more than 1,100 submissions. A panel of architects, family members, and public figures in the Washington, DC area, including two former Secretaries of Defense, made the selection.

### HIGHLIGHTS:

- ◆ Three sites commemorate the 9/11 attacks, one just outside the building and two inside the building. All are open 24 hours a day, 7 days a week.
- ◆ The Pentagon Memorial, located outdoors, does not require access to the Pentagon.
- ◆ There are almost 100 separate exhibits in the rings and corridors of the Pentagon.
- ◆ Free group tours are available to schools, educational organizations, and other select groups.
- ◆ Tours are conducted from 9:00 am to 3:00 pm, Monday through Friday
- ◆ Tours should be requested at least 15 days in advance (but no more than 30 days in advance).

### CONTACTS:

#### Pentagon Tour Office:

703-697-1776

<http://pentagon.afis.osd.mil/tours.html>

The landscaped 1.93-acre site contains 184 inscribed Memorial units honoring the 125 individuals inside the Pentagon and the 59 individuals aboard American Airlines Flight 77 who lost their lives that day. Each of the 184 Memorial units consists of a cantilevered bench, a pool of flowing water lit from below, and a permanent tribute, by name, to the victim. The Memorial serves as a timeline of the victims' ages, spanning the youngest victim, three-year-old Dana Falkenberg, to the oldest, Captain U.S. Navy Retired, John Yamnicky, 71.

Each unit in the Memorial is also specifically positioned to distinguish victims in the Pentagon from those on board American Airlines Flight 77. Visitors facing the building can read a name on each of the 125 memorial units honoring the victims of the Pentagon. Conversely, visitors facing away from the building can see the engraved name of a victim of Flight 77 on each of the 59 memorial units.

Within the Pentagon Memorial, 85 Paperbark Maple trees (*Acer griseum*) are clustered around the Memorial units, but are not dedicated to any single victim. These trees will grow to 30 feet in height, providing a canopy of shade over the Memorial in years to come. The Memorial is protected by PFFA and managed by WHS. Funding for the Memorial comes from a public/private partnership. Opened to the public on September 11, 2008, the Pentagon Memorial is designed so that the nation may remember and reflect on the events that occurred on September 11, 2001. Guided tours are not offered at this time. However, docents will soon be on hand to provide visitors with information.

Groups and individuals are welcome to visit the Memorial, without charge, 24 hours a day, 7 days a week, 365 days a year.





## Access to the Pentagon Memorial

The Memorial is accessible to the general public by Metro transit, private vehicle, and private tour bus. Due to parking constraints, the public is urged to use Metro transit as the primary means of making a visit.

- ◆ **Metro Transit:** The Blue and Yellow lines serve the Pentagon Metro stop. There are also many commuter bus routes that stop at the Pentagon Transit Center. The Pentagon Transit Center and the Pentagon City Metro stop are both within walking distance of the Pentagon Memorial. The Arlington Metro stop may be another option for tourists wishing to visit the September 11 group marker at the cemetery, as well as the Pentagon Memorial.
- ◆ **Tour Bus:** The Pentagon offers limited parking for tour buses in the Pentagon South Parking Lot.
- ◆ **Private Vehicle:** Private vehicles may off-load and pick up passengers at the North Rotary Road Kiss and Drop points, but cannot park or idle at these locations. Parking regulations are strictly enforced at the Pentagon. Metered parking is available on the streets of Crystal City and Pentagon City. Parking for a fee may be available in commercial lots a short walk or Metro ride from the Pentagon.

In addition, parking is available to Pentagon Memorial visitors only at the Hayes Street Parking Lot, located directly across the street from the Pentagon City Mall, on weekday from 7:00 am to 5:00 pm Monday through Friday, and all day on weekends and holidays. A pedestrian tunnel under I-395 leads to the Pentagon from the Hayes Street Lot. After exiting the tunnel, follow the signs to the Memorial Gateway.

- ◆ **Memorial Parking for People with Mobility Impairments:** There are five parking spaces available in Lane 1 of the Pentagon South Parking Lot, adjacent to the Memorial Park, for those with disabilities. This parking is available 24 hours a day, 7 days a week. All vehicles using this parking must display a valid disabled parking permit issued by the state or other jurisdiction in which the vehicle is registered.

## The Air Force Memorial

Dedicated on October 14, 2006, the Air Force Memorial honors the millions of men and women who have served in the U.S. Air Force and its predecessor heritage organizations, including the Aeronautical Division, U.S. Signal Corps; the Aviation Section, U.S. Signal Corps; the Division of Military Aeronautics, Secretary of War; the Army Air Service; the U.S. Army Air Corps; and the U.S. Army Air Forces. More than 55,000 have died in combat while serving in the Air Force and these historic service arms of the military.

### CONTACTS:

#### **Pentagon Memorial:**

(e.g., *Wreath Laying Ceremonies*):  
703-697-7351

<http://www.whs.mil/our-services/visitor-services/pentagon-tours-and-memorial>

#### **Pentagon Force Protection Agency (PFPA):**

703-697-1001

<http://www.pfpa.mil>

#### **Air Force Memorial:**

703-979-0674

[www.airforcememorial.org](http://www.airforcememorial.org)

#### **OSD Graphics:**

(For Corridor Exhibits):

703-695-4266

[www.dtic.mil/osdgraphics/](http://www.dtic.mil/osdgraphics/)



The Memorial design, both bold and graceful, is intended to evoke flight and the flying spirit. Central to the design are three stainless steel spires that soar skyward, with the highest reaching 270 feet above the 3-acre elevated promontory site. The spires express the strength of the Air Force and the many functional areas that contribute to the aerospace power. The number three resonates with significant associations for the Air Force, including the three values it holds highest: "Integrity first, Service before self, and Excellence in all we do."

Other key elements of the memorial include an ever-present bronze Honor Guard, an Air Force Heritage/Core Value inscription wall, a Courage/ Sacrifice/ Valor inscription wall, and the Missing Man Formation glass contemplation wall, all landscaped to create a memorial lawn and parade ground overlooking the nation's capital.

The memorial was designed by James Ingo Freed, who also designed the U.S. Holocaust Memorial Museum in Washington, DC. The \$30 million project was funded almost entirely by private contributions.

The Memorial, within walking distance of the Pentagon Metro Station, is adjacent to Arlington National Cemetery and overlooks the Pentagon, the Potomac River, and Washington, DC. The Memorial is open April 1—September 30 from 8:00 am to 11:00 pm; and October 1—March 31 from 8:00 am to 9:00 pm.

## INSIDE THE BUILDING

Memorials and exhibits located inside the Pentagon can only be viewed by members of the public on an official Pentagon tour or accompanied by an approved escort.

### The America's Heroes Memorial

As a result of the aircraft's impact during the 9/11 attack, the three outer rings of all five floors required complete structural demolition down to the slab-on-grade. The America's Heroes Memorial opened in September 2002 after repairs to the Pentagon were complete. The memorial and chapel, located in the vicinity





of 1E438, pinpoint the location where American Airlines Flight 77 crashed into the building.

The memorial includes a book of photographs and biographies of the victims. It also includes five large black acrylic panels, which honor the 184 victims of the crash. One panel displays the Purple Heart medal awarded to military members killed in the attacks; another shows the medal given to civilians. Two back-wall panels are etched with the victims' names, and a center panel bears tribute statements. Pencils and commemorative tracing paper are available, so that visitors can make rubbings of the names.

A small chapel, located in an adjacent room (1E438), has stained glass windows with patriotic designs.

The memorial and chapel are open 24 hours a day, 7 days a week. For a virtual tour, please see <http://www.eagleswatchfoundation.org/911/index.htm>.

### **The Navy Reflection Room**

The Navy Reflection Room (1D463) was formerly the site of the Navy Operations Center, destroyed during the 9/11 attack on the Pentagon. The memorial, constructed to honor those members of the Navy who lost their lives both at the Pentagon and on American Airlines Flight 77, opened on September 11, 2003.

At the center of the small room stands a large stone monolith, donated by the Pentagon Renovation Program, bearing the header "Lest We Forget" and the names of the Navy family members being commemorated. An American flag stands at one side of the monolith and a Navy Departmental flag stands at the other side. Inscribed in the adjacent wall is an excerpt from a World War I poet Lawrence Binyon's "For the Fallen." Nearby is a limestone reflection bench, also donated by the Pentagon Renovation Program.

The room is open 24 hours a day, 7 days a week. For a virtual tour, please see <http://www.eagleswatchfoundation.org/911/index.htm>.



### **Corridor Exhibits**

Many of the corridors at the Pentagon feature exhibits showcasing various aspects of military life and history. Others showcase U.S. military cooperation with the military of other countries. One example is the Australia, New Zealand, and United States (ANZUS) corridor, which focuses on U.S. military cooperation and security friendship. Corridor exhibits are subject to change and the list of exhibits on the following pages is by no means all-inclusive.

For more information about the corridor exhibits and displays, please contact OSD Graphics at 703-695-4266, or [www.dtic.mil/osdgraphics/](http://www.dtic.mil/osdgraphics/).

★ DUTY ★ HONOR ★ COUNTRY ★

THESE THREE HALLOWED WORDS REVERENTLY DICTATE WHAT YOU OUGHT TO BE, WHAT YOU CAN BE, WHAT YOU WILL BE. THEY ARE YOUR RALLYING POINT TO BUILD COURAGE WHEN COURAGE SEEMS TO FAIL. TO REGAIN FAITH WHEN THERE SEEMS TO BE LITTLE CAUSE FOR FAITH. TO CREATE HOPE WHEN HOPE BECOMES FORLORN. •THE CODE WHICH THOSE WORDS PERPETUATE EMBRACES THE HIGHEST MORAL LAW AND WILL STAND THE TEST OF ANY ETHICS OR PHILOSOPHIES EVER PROMULGATED FOR THE UPLIFT OF MANKIND. •ITS REQUIREMENTS ARE FOR THE THINGS THAT ARE RIGHT AND ITS RESTRAINTS ARE FROM THE THINGS THAT ARE WRONG. •HOWEVER HORRIBLE THE INCIDENTS OF WAR MAY BE, THE SOLDIER WHO IS CALLED UPON TO OFFER AND TO GIVE HIS LIFE FOR HIS COUNTRY IS THE NOBLEST DEVELOPMENT OF MANKIND

TO THE WEST POINT CAVALRY CORPS - MAY 12 1961



## OTHER POINTS OF INTEREST

### OSD CORRIDOR EXHIBITS

#### 9/11 MEMORIAL QUILTS

(Located at 1A4-1E4) Displays of quilts donated in the aftermath of the terrorist attack on the Pentagon. Created by school children, community groups, 9/11 family members and civic organizations. Over 100 in the collection.



#### AFRICAN AMERICANS IN DEFENSE OF OUR NATION

(Located at 2A6.5-C6.5) Dedicated to African Americans who contributed to the defense of our nation, the exhibit highlights the first 218 African Americans who attained general and flag officer ranks. Statues commemorate the Civil War Buffalo Soldier and Vietnam Era soldiers.



#### ANZUS

(Located at 2A8-9) Incorporates historical information and imagery beginning with the arrival of "The Great White Fleet" in Australia and New Zealand in 1908, covering the ANZUS treaty of 1952, and extending through current operations. Contains artifacts from the Smithsonian, the Australian War Memorial, and private collections.



#### BUFFALO SOLDIER EXHIBIT

(Located at 249/10) Highlights the history of the African American Buffalo Soldiers.



#### CAREER CIVIL SERVANTS

(Located at 2A2-3) Recognizes significant achievements of DoD career civilians between 1789 and 2004.



#### CHAPLAINCY MINISTRY

(Located at 5A6-6.5) Four large "stained glass" exhibits highlight the history and legacy of the Department of Defense Chaplaincy Ministry.



#### SIR WINSTON CHURCHILL BUST

(Located at the Pentagon Concourse Corridor 10 Ramp) Gift from the British Ministry of Defense to the U.S. Department of Defense. Dedicated in April 2015.

Flanked by D-Day Ramp and World War II displays, the Churchill bust is a symbol of the alliance between the U.S. and Great Britain.



#### DEFENSE HUMANITARIAN RELIEF CORRIDOR

(Located at 2A6-7) Exhibits illustrate Department of Defense humanitarian relief efforts from 1947 to the present. Some highlights include the Berlin Airlift (WWII), Operation Frequent Wind (evacuation of U.S. and allied personnel from South Vietnam), Blizzard of 1978, Mount St. Helens eruption, and Hurricane Katrina.



### EISENHOWER

(Located at 1A4-5) Contains historical data and memorabilia from General Dwight D. Eisenhower's civilian life, military career, and subsequent years as the President of the United States.



### FACES OF THE FALLEN

(Located at 3A9/10 Apex) Includes portraits of those who died in Afghanistan and Iraq from October 10, 2001 to November 11, 2004. This is a small portion of the exhibit originally displayed at the Museum for Women in Military Service for America Memorial, Arlington National Cemetery.



### HALL OF HEROES/ MEDAL OF HONOR

(Located at 2D1040) This hall is dedicated to over 3,400 recipients of the Congressional Medal of Honor, our nation's most distinguished military decoration. There are three different versions of this medal: the Army, Sea Services, and the Air Force. The Hall of Heroes is currently used for special events such as retirement ceremonies, award ceremonies, and promotion ceremonies.



### KOREAN WAR 60TH ANNIVERSARY EXHIBIT

(Located at 1A5/6) Dedicated in June 2013, the exhibit honors those who served and sacrificed in the Korean War. Multimedia wall contains video of battle scenes and photos of Medal of Honor recipients. Army, Navy, Marine, Air Force, Merchant Marines and Allied Forces are represented. Includes artifacts and information on technological advances in battle equipment, an events timeline and statistics on U.S. and South Korean lives lost.



### LAST KNOWN VETERANS OF WWI

(Located at 2A3/4 Apex) Includes framed photographs of the last known veterans of World War I as of 2007. Donated by photographer David De Jonge.



### MACARTHUR

(Located at 3A4-5) Dedicated to General Douglas MacArthur for his service as the Army Chief of Staff, 1930-1935; Command General of the Southwest Pacific area, 1942-1945; and as the Supreme Commander of the Allied Powers in Japan after the Japanese surrendered in September 1945.



### MILITARY WOMEN'S CORRIDOR

(Located at 1A6-7) Contains a history of women in the military, dating from the Civil War to the Vietnam War era. Two new displays recognize the first female 4-star general and the ground-breaking achievements of other women leaders.



### PENTAGON BUILDING HISTORY EXHIBIT

(Located at 3A9/10 Apex) Highlights the construction and quality of life in the building from its opening in 1942 to its total renovation, completed in 2011.

Exhibits include recreations of: a 1940s office with period and reproduction artifacts and full-size figures; and a 1990's office that illuminates the need for renovation and modernization after 60 years of use.

(continued on the next page)





## PENTAGON BUILDING HISTORY EXHIBIT *(Continued)*

OSD Corridor HVAC, or information systems upgrades; and a “deconstructed” room showing original concrete and terracotta brick construction. Corridor timeline display cases contain additional images and artifacts. A plaque at the C-ring commemorates the significant contributions by David. O. Cooke, long-time “Mayor” of the Pentagon and ardent advocate for Pentagon renovation.



## POW/MIA

(Located at 3A6-7) Corridor fully illustrates the Prisoners of War/Missing in Action (POW/MIA) mission and programs. Exhibits include an overview of the sciences and DNA used to recover and analyze remains and personal artifacts, graphic panels covering WWI through Desert Storm eras, and two interactive kiosks that provide more detailed POW and MIA information and statistics.



## SECRETARIES OF DEFENSE

(Located at 3-E8-9) Original oil portraits of former Secretaries of Defense. Former Secretary of Defense Robert M. Gates was the only Secretary to serve two successive Presidents of different political parties. Former Secretary Donald H. Rumsfeld was the only Secretary to serve two terms.



## DoD SPIRIT OF HOPE AWARD

(Located at 5A5/6 Apex) Highlights recipients of the DoD Spirit of Hope Award. Entertainer Bob Hope inspired this award which is given for humanitarian service rendered to U.S. service men and women.



## USO EXHIBIT

(Located at 3A10.5 Escalator Bay) Highlights the United Service Organizations (USO) history and current day involvement in providing morale, welfare, and recreation services to uniformed military personnel. Includes displays on new Wounded Warrior programs and artifacts from the Bob Hope collection.



## JCS EXHIBITS

### BRADLEY

(Located at 2E8-8.5) Dedicated June 1972 to General Omar N. Bradley, who served as Army Chief of Staff 1948–1949, and later as first Chairman of the Joint Chiefs of Staff, 1949–1953. Nine officers of five-star rank are listed at this location.



### CHAIRMEN OF THE JOINT CHIEFS OF STAFF

(Located at 2E8.5-9) Portraits of past Chairmen of the Joint Chiefs of Staff.



## ARMY EXHIBITS

### ARMY FLAG AND STREAMERS

(Located at 3E6 Staircase) Army flag and battle streamers display cases.



### ARMY HISTORY

(Located at 2E6-7 and 3E6.5-?) Exhibits include original artwork, artifacts and text highlighting the history of the Army from 1776 to present day.



### ARMY LEADERSHIP

(Located at 3D6.5) Command Sergeant Major Board, Sergeant Major of the Army Display.



### CHIEFS OF STAFF OF THE ARMY

(Located at 3A6-3E6) Portraits of former Army Chiefs of Staff.



### GEORGE C. MARSHALL ALCOVE

(Located at 3E6) Award recognizes heroic accomplishments of the individual soldier.



### MAJOR ARMY COMMAND FLAGS

(Located at 3A5-3C5) Includes: U.S. Army Europe, U.S. Army Intelligence and Security, U.S. Army Pacific, U.S. Army Training & Doctrine, U.S. Army Medical, and U.S. Army Forces Command flags.



### MARSHALL

(Located at 3A5-3E5) Dedicated April 1976 to General George C. Marshall who served as Army Chief of Staff from September 1939 – November 1945. Marshall also served as Secretary of Defense from September 1950 – September 1951.



### MISCELLANEOUS ARMY DISPLAYS

(Located at 2A4.5-C4.5) Imagery and displays highlight Army Chaplains, Homeland Defense, and the National Guard





### SECRETARIES OF THE ARMY

(Located at 3E6) Portraits of former Secretaries of the Army and Army flags.



### SOLDIERS AND SIGNERS OF THE CONSTITUTION

(Located at 2A4-2E4) The Corridor honors 23 veterans of the Revolutionary War who were among the 40 original signers of the Constitution.



## NAVY/MARINE EXHIBITS

### CHIEF OF NAVAL OPERATIONS

(Located at 4A6-4E6) Portraits of past Chief Naval Officers and ship and submarine models.



### CHIEF OF NAVAL OPERATIONS SHIP MODELS AND SEABEE DISPLAY

(Located at 4A4-4E4) Scale models of Navy ships and submarines and a display highlighting the history of the Seabees.



### GREAT WHITE FLEET

(Located at 4E572) The Great White Fleet display features a story line, graphics, and video associated with the 100th anniversary of the sailing of President Theodore Roosevelt's Great White Fleet and chronicles America's first major step onto the world stage as a maritime power.



### MARINE CORPS COMMANDANTS

(Located at 4A7-4E7) Showcases "The Few, The Proud, The Marines," from the Continental Marines of 1775 to today's modern warriors, and the commandants who led them.



### NAVAL AVIATION

(Located at 4A6-6.5) Highlights from the history of Naval aviation.



### NAVY AND MARINE CORPS HISTORY

(Located at 4A4-5) Detailed histories of both services with artifacts and ship models.



### NAVY AND MARINE CORPS SPECIAL OPERATIONS

(Located at 4E572) Dedicated to the Legacy and Valor of Navy and Marine Special Operations Forces. Includes artifacts, history and imagery chronicling the evolution and exploits of Marine and Navy Special Operations units from World War II to the present. Includes enemy and friendly weapons, and other artifacts dating from the days of the Marine Raiders and UDT units of World War II, to Special Operations units operating in Iraq and Afghanistan.



### PRESIDENTS IN NAVAL SERVICE/5 STAR ADMIRALS

(Located at 4A5/6 Apex) Highlights former Presidents who served in the Navy (John F. Kennedy, Lyndon B. Johnson, Richard M. Nixon, Gerald R. Ford, Jimmy Carter, and George H.W. Bush) and 5-Star Admirals (William D. Leahy, Ernest J. King, Chester W. Nimitz, and William F. Halsey, Jr.).



### SECRETARIES OF THE NAVY

(Located at 4E6-7) Portraits of all past Secretaries of the Navy.



## AIR FORCE EXHIBITS

### AIR FORCE ART

(Located at 4A8-9, 5A8-9, 5A8-E8, 4A9-E9 and 5/6 Apex) Various art works from the Air Force Art Collection are displayed. Paintings highlight the diverse capabilities of the Air Force.



### AIR FORCE MODEL CASE

(Located at 4A8.5) Models depicting a history of flight, beginning with the Wright Brothers and ending with the latest communication satellites and rockets and the F-35.



### AIR FORCE PIONEERS

(Located at 4A8-4E8) "Pioneers of American Air and Space Power." Highlights Hap Arnold, Frank Andrews, Billy Mitchell and Bernie Schriever—four innovative leaders of air and space power.



### AIR FORCE SECRETARIES AND CHIEFS OF STAFF

(Located at 4E8-9 in the Arnold Corridor) Portraits of past Secretaries and Chiefs of Staff of the Air Force.



### OUTSTANDING AIRMEN

(Located at 4B-C9) Displays highlighting outstanding Air Force enlisted personnel.



## COAST GUARD EXHIBITS

### U.S. COAST GUARD ART HERITAGE OF SERVICE

(Located at 4A6-7) Includes exhibits and paintings that highlight the history of the Coast Guard.













## APPENDIX A

# GENERAL POINTS OF CONTACT AT THE PENTAGON

**DoD Operator** .....703-545-6700

**Emergency** .....703-697-5555  
(24 hours/7 days a week) or 911 from a landline

- ◆ Pentagon Force Protection Agency
- ◆ Pentagon Operations Center
- ◆ Health
- ◆ Fire
- ◆ Police

*PFFA can also be reached by dialing 911 from a landline inside the Pentagon. You will be connected with the Pentagon Force Protection Agency Pentagon Operations Center who can connect you to local emergency services.*

## OTHER POINTS OF CONTACT

9/11 Memorial (e.g., *Wreath Laying Ceremonies*).....703-697-7351

Pentagon Athletic Center .....703-614-9998

Auditorium Reservations.....703-697-1699  
<https://sslweb2.hqda.pentagon.mil/auditorium>

Pass Office (Pentagon Access Control Office) .....703-697-9327

Buildings Operations Control Center.....703-614-1597

Conference Center .....703-697-9263

DiLorenzo TRICARE Health Clinic .....703-692-8810

Human Resources, Labor & Employee Relations .....571-256-4504

Inspector General Hotline (*fraud, abuse, etc.*) .....800-424 9098  
[www.DoDig.mil/hotline](http://www.DoDig.mil/hotline)

Library (*in the PLC2*).....703-695-1997

Office of the Pentagon Fire Marshal.....703-695-3300

Office Supply Store .....703-697-1587

Parking Management Office (WHS FSD)  
(*normal duty hours parking only*) .....703-697-6251

Parking Control Pentagon Force Protection Agency  
Pentagon Operations Center  
(*after-duty-hours parking*) .....703-697-1001

Pentagon Building Management Office.....703-697-7351

Pentagon Force Protection Agency—Non-emergency/  
Pentagon Operations Center .....703-697-1001

Pentagon Tours .....703-697-1776

People with Disabilities Program .....703-571-9330

Records Management .....571-372-0477

Scooter Program (*mobility impairment*) .....703-695-8004

Security Hotline .....703-697-1001

Security Review  
(*DoD pre-publication/export control review*) .....703-614-5001

Shuttle Bus.....571-372-7124

Standards of Conduct Office .....703-695-3422

Stress Management Team .....703-692-8878

Support Our Troops Program .....703-588-8150/8151

Travel—Defense Travel Management Office .....571-372-1300





## APPENDIX B

# DOD COMPONENTS AT THE PENTAGON

For telephone numbers within each of these entities, please inquire at the main Pentagon switchboard number: 703-545-6700.

- ◆ Office of the Secretary of Defense (OSD)
- ◆ Department of the Army (DA)
- ◆ Department of the Navy (DoN)  
*(including the Department of the Marine Corps)*
- ◆ Department of the Air Force (DAF)
- ◆ Joint Chiefs of Staff (JCS)
- ◆ National Guard Bureau (NGB)
- ◆ Defense Information Systems Agency (DISA)  
*(formerly Defense Communications Agency—DCA)*
- ◆ Defense Intelligence Agency (DIA)
- ◆ Defense Logistics Agency (DLA)
- ◆ National Geospatial-Intelligence Agency (NGA))
- ◆ Pentagon Force Protection Agency (PFPA)
- ◆ Defense Media Activity (DMA)  
*(formerly American Forces Information Services—AFIS)*
- ◆ Washington Headquarters Services (WHS)







# IN AND AROUND THE PENTAGON

## THE NATIONAL CAPITAL REGION (NCR)

The Pentagon is located in Arlington, Virginia and is bordered by Washington, DC and the state of Maryland. Washington, DC, the Nation's Capital and home to the White House, the Capital, the Supreme Court, and the Washington Monument is a short Metro ride from the Pentagon. The District of Columbia and the rest of the National Capital Region is rich with American history, iconic monuments and museums, cultural events, performing arts venues, and fine dining.

**Regional military installations include** *(in alphabetical order)*:

- ◆ Joint Base Andrews, MD
- ◆ Joint Base Anacostia-Bolling, Washington, DC
- ◆ Fort Belvoir, VA (U.S. Army)
- ◆ Fort McNair, Washington, DC (U.S. Army)
- ◆ Fort Meade, MD (U.S. Army)
- ◆ Joint Base Myer Henderson Hall, Arlington, VA
- ◆ Marine Barracks, Washington, DC
- ◆ Marine Corps Base, Quantico, VA
- ◆ Walter Reed National Military Medical Center, MD





DEPARTMENT OF DEFENSE  
WELCOME TO THE PENTAGON